

**ORANGE COUNTY
SERVICE PROVIDER FORUM**
Thursday, August 20, 2026
9:00 a.m. – 11:00 a.m.



Chair: Melanie McQueen, PATH
Vice Chair: Jason Phillips, Individual

AGENDA

1. **Welcome and Introductions** – Melanie McQueen, Chair
 - a. Members of the public are invited to introduce themselves.
2. **Provider Highlight: CalOptima Health Street Medicine Overview** – Nicole Garcia, Director of CalAIM Community Outreach, CalOptima Health
3. **Continuum of Care (CoC) Strategic Plan: Data Collection and Analysis** – Melanie McQueen, Chair
4. **Provider Highlight: Orange County Public Defender’s Office, Recidivism Reduction Unit** – Ranateh Shaghoolian, Social Services Supervisor, Recidivism Reduction Unit, Orange County Public Defender’s Office
5. **CoC Updates** – Felicia Boehringer, CoC Administrator, Office of Care Coordination, and Erin DeRycke, Director, Data Analytics, 2-1-1 Orange County (211OC), Orange County United Way
 - a. CoC
 - b. Coordinated Entry System (CES)
 - c. Homeless Management Information System (HMIS)
6. **Announcements, Closing Remarks and Questions** – Melanie McQueen, Chair
 - a. Members of the public are invited to share any announcements, ask questions and/or provide comments at this time.
7. **Reset and Renew: A 15-Minute Mindfulness Break for Helping Professionals** – Rebecca Fink
 - a. Attendees will be given the opportunity to participate in a group mindfulness exercise.
8. **Networking**
 - a. Dedicated time to network and connect with local partners.

Next Meeting: November 19, 2026, from 9:00 a.m. – 11:00 a.m. at the Orange County Housing Authority, 1501 E. Saint Andrew Place, Conference Room A, Santa Ana, CA 92705

For more information on CoC Board and Committee Meetings, the CoC email distribution list, or how to become part of the CoC General Membership, please visit the CoC Webpage at <https://ceo.ocgov.com/continuum-care> or contact the Office of Care Coordination at CareCoordination@ceo.oc.gov