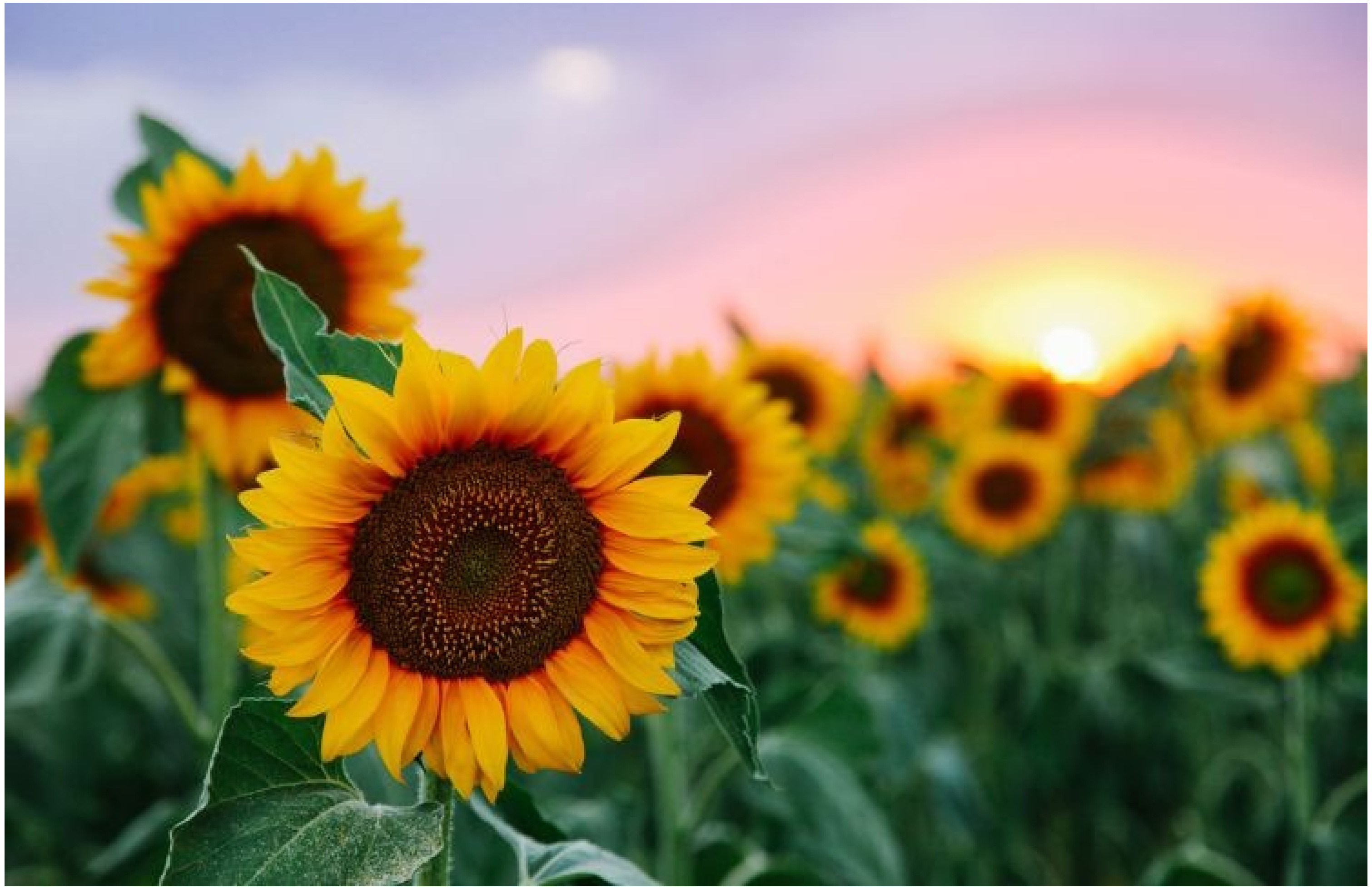
COUNTY OF ORANGE
OFFICE OF CARE COORDINATION

Lived Experience Advisory Committee Meeting
August 5, 2026

Welcome!



Public Comments

Consent Calendar

Consent Calendar

Recommended Action

1. Approve the LEAC Meeting Minutes from July 1, 2026

Business Calendar

CoC Board Evaluation Framework

Tim Shaw, CoC Board Member

ORANGE COUNTY CONTINUUM OF CARE

CoC Board Evaluation Framework

Stakeholder Review & Input

Ad Hoc Committee on Board and CA/AE Evaluation Processes · June 2026

DRAFT FOR STAKEHOLDER INPUT — Not a Final Policy Document

Your feedback on this outline will shape the full draft before Board consideration.

What We'll Cover Today

1. **Why is this needed?**
   The case for a formal Board evaluation process
2. **How we got here**
   The process to develop the framework outline
3. **What the framework covers**
   Purpose, guiding principles, and regulatory grounding
4. **Scope of evaluation**
   Six domains
5. **The two-track structure**
   Biennial self-evaluation + quadrennial independent review
6. **How it works**
   Methodology, roles, calendar, and public accountability
7. **Your input**
   Open questions for discussion

Why a Formal Board Evaluation Process?

The Gap

- No formal Board evaluation process has ever been codified
- System complexity and responsibility have grown significantly
- State dollars, PHAs, ad hoc responsibilities added over time
- With 34 cities and no dominant municipal center, the CoC Board is best positioned to provide regional accountability
- Without a credible self-evaluation process, the Board can't credibly claim that accountability role

What a Framework Enables

- Structured, regular self-reflection and continuous improvement
- Clarified roles between the Board and Collaborative Applicant
- Strengthened stakeholder trust and public credibility
- Alignment with HUD requirements and governance best practices
- A basis for the Board to hold itself accountable and model accountability for the system
- Durable framework to reflect on impact – Are we doing what we set out to do?
- Ability for the Board to hold a future focus

How We Got Here

The process to develop this framework outline

Jan 2026	Jan–Apr	Apr–Jun	Now	Jul 2026	Fall 2026
Board Action	**Foundations**	**Framework Drafting**	**Stakeholder Input**	**Full Draft**	**Formal Approval**
CoC Board approved ad hoc committee formation as Year 1 strategic priority	Project plan and engagement plan finalized; best practices research completed	Committee developed this outline drawing on HUD guidance and other models	Outline shared with LEAC, YAB, OCC, Service Provider Forum, HOC, and other stakeholders for input	Committee incorporates feedback and develops full policy and process framework	LEAC and Policies, Procedures & Standards Committee review; CoC Board final adoption

What the Framework Is Built On

Regulatory requirements + governance best practices

HUD Regulatory Baseline

- 24 CFR § 578.7 — CoC responsibilities (operate CoC, evaluate outcomes, monitor subrecipients)
- 24 CFR § 578.5(b) — Board establishment requirement
- 24 CFR § 578.9 — Conflict of interest
- HEARTH Act, 42 U.S.C. 11381–11389
- HUD CPD Exhibit 29-2 — CA evaluation reference

OC CoC Governance Charter

- Section V.B.1 — Board responsibilities
- Section IV.A — Operating the CoC
- Section IV.C — PPS Committee review and approval process
- Section V.B.2 — Board composition (incl. lived experience)
- Charter amendments will be recommended where needed

Governance Best Practices

- BoardSource — Board Self-Assessment tool, Recommended Governance Practices
- CSBA — Board Self-Evaluation framework, annual self-evaluation guidance
- National Council of Nonprofits — board accountability standards

HUD compliance is the floor. The framework aspires to governance excellence beyond minimum requirements.

Guiding Principles

Governance Ownership

The Board retains responsibility for establishing, administering, and acting on evaluation.

Transparency & Credibility

Processes and results documented and communicated to strengthen stakeholder confidence in Board governance.

Fairness & Constructiveness

Promote clarity, shared expectations, and continuous improvement. Not punitive or performative.

Accountability Without Paralysis

Findings translated into action.

Lived Experience Integration

Perspectives of people with lived experience are incorporated into evaluation design.

HUD Compliance as a Start

Framework meets all applicable HUD requirements while aspiring to excellence beyond compliance.

Scalability & Sustainability

Processes are manageable and repeatable, balancing administrative burden with meaningful rigor.

Scope: Six Evaluation Domains

The Board is evaluated as a collective governing body, not as individual members

1 Governance Foundations & Role Clarity

- Board vs. CA/AE role separation
- Charter compliance (composition, quorum, meetings, COI)
- Member orientation & education
- Policy currency and adherence

2 Strategic Direction & Systems Leadership

- Strategic plan development & oversight
- Goals for reducing/ending homelessness; HUD SPMs
- Alignment of funding/policy with priorities
- Regional coordination across 34 cities. County, Commission to Address Homelessness

3 Oversight & Accountability

- CA/AE performance and MOU compliance
- CoC program performance (APRs, NOFO results)
- HMIS and CES oversight
- Fiscal stewardship; response to deficiencies

4 Community Representation & Member Engagement

- HEARTH Act rep. requirements incl. lived experience
- Ensuring spaces for diverse perspectives
- Communication of decisions to CoC membership
- Responsiveness to LEAC, YAB, Service Provider Forum
- Engagement with cities, County, PHAs

5 Board Operations & Culture

- CA/AE partnership depth & quality
- Meeting management, agenda quality, materials
- Member preparation & participation; public comment
- Board culture, decision-making, succession planning

6 Continuous Improvement

- Track record on prior evaluation findings
- Development & execution of Improvement Plans
- Periodic review/update of governance policies & Charter

What's Outside the Scope

NOT IN SCOPE:

CA/AE Performance

Covered under a separate framework (Deliverable 2 of the project). The CA/AE evaluation process will be developed after the Board framework is complete.

NOT IN SCOPE:

Individual Board Member Performance

The framework evaluates the Board as a collective body. Individual director evaluation is not included.

The committee may recommend voluntary individual member self-reflection tools as a complement.

NOT IN SCOPE:

HMIS & CES System Evaluation

Addressed separately. The ad hoc committee will recommend alignment and engagement with HMIS and CES evaluation processes as a later deliverable.

Two-Track Evaluation Structure

Together these tracks provide ongoing accountability and periodic external validation

TRACK 1

Biennial Self-Evaluation

Frequency:	Every 2 years — Q1 (avoids PiT timing)
Who evaluates:	Board members complete structured questionnaire; results aggregated, not attributed
Instrument:	Rating scale + open-ended questions; covers all 6 domains
Stakeholder input:	Member survey, LEAC/YAB input, CA/AE input — advisory and informational; does not constitute a separate evaluation
Output:	Findings report + written Board Improvement Plan, formally adopted
Public accountability:	Summary findings and Improvement Plan shared publicly with CoC membership

TRACK 2

Quadrennial Independent Review

Frequency:	Every 4 years — aligned with strategic planning cycle (avoids PiT years)
Who evaluates:	Independent outside evaluator, competitively selected; no conflicts with OC CoC operations
Scope:	All 6 domains + review of self-eval findings, peer benchmarking, document review, stakeholder interviews
Stakeholder input:	Structured interviews with Board, member agencies, LEAC/YAB, CA/AE leadership, other partners
Output:	Written evaluator report to Board; formal Board response and comprehensive Improvement Plan
Public accountability:	Full evaluator report and Board's written response posted publicly on CoC website

Proposed Biennial Evaluation Calendar

Specific dates set each cycle by Board Chair and CA/AE staff in consultation with PPS Committee

Oct – Nov (prior year)	PPS Committee reviews and updates evaluation instrument; incorporates revisions from prior Improvement Plan
December (prior year)	Instrument finalized; Board notified of upcoming evaluation cycle
January	Instrument distributed to all Board members; member input survey distributed simultaneously
Jan – Feb	Board members and external respondents complete instruments (target: 2-week window)
Feb – Mar	CA/AE staff compiles results; summary report drafted and reviewed by PPS Committee and officers
Mar – Apr	Board Chair presents evaluation findings to full Board; discussion of strengths, areas for improvement, and concerns
April – May	Board adopts written Board Improvement Plan; plan shared with CoC membership and posted publicly
Throughout Year	Board and staff implement Improvement Plan actions
Q4 of 2nd year	Board receives Improvement Plan progress report; PPS Committee begins instrument review for next cycle

Roles & Responsibilities

Role / Entity	Biennial Self-Evaluation	Quadrennial Independent Evaluation
CoC Board	Completes self-evaluation instrument; reviews findings; adopts Board Improvement Plan	Participates in evaluator interviews; formally responds to report; adopts comprehensive Improvement Plan
Board Chair (or designated officer)	Oversees administration; presents findings to Board; leads Improvement Plan development	Serves as primary Board contact for evaluator; presents report to full Board
PPS Committee	Reviews instrument biennially for currency; receives Improvement Plan progress reports	Oversees RFP and evaluator selection; receives final report
CA/AE Staff	Administers survey; compiles and formats results; provides logistical support; provides advisory input	Provides document access and administrative support; does not direct or review findings; provides advisory input
CoC Stakeholders (LEAC, members, partners)	Provide advisory input via member survey and LEAC input process	Participate in structured stakeholder interviews
Independent Evaluator	N/A	Conducts evaluation; delivers findings and recommendations to Board

Public Accountability & Transparency

The Board's accountability is owed to the CoC membership and the public

Made Public

- Summary of biennial self-evaluation findings (not individual responses)
- Adopted Board Improvement Plan
- Improvement Plan progress reports
- Full independent evaluator report (quadrennial) including Board's formal written response
- All posted on OC CoC website and shared with CoC member agencies

Protected / Confidential

- Individual Board member responses anonymized; aggregate results only
- Board deliberation on findings in closed session
- Board's discussion notes from evaluation session
- Evaluator's interim drafts and working materials (triennial)

Note on Brown Act / public meeting compliance: The Board will ensure its processes are consistent with applicable open meeting requirements. CSBA guidance on board self-evaluation and the Brown Act is a useful reference.

Questions for Discussion

Your feedback on these open questions will shape the full draft

1 Individual member reflection

Should the framework include a voluntary individual Board member self-reflection component as a complement to the collective assessment? If so, how should results be handled to protect confidentiality while providing development value?

2 Stakeholder input — scope and weight

How much weight should external stakeholder input carry relative to Board self-assessment? Should stakeholder input be part of the biennial self-evaluation, or reserved for the quadrennial independent review?

3 LEAC /YAB integration

What is the most appropriate role for LEAC/YAB in the biennial self-evaluation, beyond an advisory survey? Should LEAC/YAB have a formal opportunity to present its assessment of Board governance to the Board biennially?

4 Accountability for the Improvement Plan

What mechanism should exist if the Board repeatedly fails to act on Improvement Plan commitments? Should there be an escalation provision, and if so, what form should it take?

5 Timing of the first independent evaluation

Should the first quadrennial independent evaluation be conducted before or concurrent with the next strategic planning cycle? What is the preferred timing relative to the NOFO, HHAP, and other administrative cycles?

6 What are we missing?

Are there domains, criteria, or stakeholder perspectives that are not reflected in this outline that should be? What would make this framework more credible or useful from your perspective?

Building the Accountability the System Needs

Ad Hoc Committee on Board and CA/AE Evaluation Processes
Orange County Continuum of Care Board · 2026

Next step

Committee incorporates stakeholder feedback and develops full policy and process framework draft — July 2026

Then

LEAC and PPS Committee formal review; CoC Board consideration and adoption

This is your CoC

Your input at this stage shapes what gets built. Thank you for engaging!

CoC and General Updates

Timothy Kirkconnell, CoC Manager,

Office of Care Coordination

CoC Board Meeting Updates

Business Calendar – Item #2

Joint Commission to Address Homelessness and CoC Board Special Meeting Recap (July 21, 2026)

1. 2026 Point In Time Count
2. Orange County Homeless Prevention Committee

Business Calendar – Item #2

CoC Board Meeting Recap (July 22, 2026)

1. **Fiscal Year (FY) 2026 CoC Program Notice of Funding Opportunity (NOFO)**
   - Voluntary Reallocation – Accepted the voluntary reallocation of eight (8) permanent supportive housing projects totaling $16,450,558 in CoC Program Funding during the FY2026 CoC Program NOFO.
2. **CoC Governance Charter Revisions**
   - Approved the revised Governance Charter, primarily updating the CoC Board Composition (Section V.B.2.b), in response to the FY 2026 CoC Program NOFO, except for b. II. Elected Public Official, and delegating CoC Board Officer and Office of Care Coordination to return to a future CoC Board Meeting for recommended action.
3. **Advance Recovery and Prohibit Illicit Drug Use Policy**
   - Approved the Advance Recovery and Prohibit Illicit Drug Use Policy for the Orange County CoC to advance recovery and prohibit illicit drug use, in response to the FY 2026 CoC Program NOFO, as recommended by the PPS Committee.
4. **CoC Builds NOFO**
   - Approved the selection of Casa Colibri, as submitted by American Family Housing, as the Orange County CoC's proposed project to submit in response to the CoC Builds NOFO application to the U.S. Department of Housing and Urban Development (HUD) as recommended by the Request for Proposals Review Panel.

Business Calendar – Item #2

CoC Board Meeting Recap (July 22, 2026)

5. **Youth Homelessness NOFO**
   - Approved the Office of Care Coordination as the Collaborative Applicant for the Orange County CoC to submit a Planning Project application in the amount of $250,000 for a 24-month grant term.
   - Approved the Office of Care Coordination as the Coordinated Entry System (CES) Lead to submit a Supportive Services Only (SSO) - Coordinated Entry Project in the amount of $500,000 for a 24-monthgrant term.
   - Approved the Orange County United Way as the Homeless Management Information System (HMIS)Lead to submit an HMIS Project in the amount of $500,000 for a 24-month grant term.
6. **Data Use Agreement**
   - Approved the Amendment to the Data Use Agreement authorizing the Orange County CoC to send HMIS data to the California Interagency Council on Homelessness (Cal ICH) directly, now that it has become its own business unit effective July 1, 2026.
7. **2-for-1 Match Policy Pilot Follow Up**
   - Directed the Office of Care Coordination as the CES Lead to develop an outreach and communication plan to inform the CES Stakeholders, to be presented to the CoC Board for approval at the August 26,2026, meeting.
8. **Homeless Housing, Assistance and Prevention (HHAP) Program**

Business Calendar – Item #2

CoC Board Special Meeting Recap (July 30, 2026)

1. **Youth Homelessness Notice of Funding Opportunity (NOFO)**
   a. Approved the selection of proposals submitted in response to the Request for Proposals (RFP) for Youth Homelessness Demonstration Program (YHDP) Projects for inclusion in the Orange County Continuum of Care's (CoC) Application in response to the Youth Homelessness NOFO for Fiscal Year(FY) 2024 and FY 2025.
      - Covenant House California's Transitional Housing project proposal called Covenant House California's YHDP Transitional Housing for Orange County for $1,962,694, or an amount not to exceed the maximum eligible funding.
      - Orangewood Foundation's Transitional Housing project proposal called Orange Bridge Housing Program for $2,427,747, or an amount not to exceed the maximum eligible funding.
      - Access California Services' Supportive Services Only project proposal called Youth Bridge: Culturally Responsive Housing Stability and Support Services for $2,000,000, or an amount not to exceed the maximum eligible funding.
      - Orange County United Way's Supportive Services Only project proposal called WelcomeHomeOC Foster Youth Voucher Initiative for $3,370,666, or an amount not to exceed the maximum eligible funding.

Business Calendar – Item #2

CoC Board Special Meeting Recap (July 30, 2026)

b. Approved the YHDP Project Ranking and Tiering Policy as recommended by the YHDP Review Panel.

c. Approved the YHDP Project Priority Listing, including the CoC Planning, Supportive Services Only -Coordinated Entry, Homeless Management Information System (HMIS), and selected new project proposals, to be included in the Orange County CoC's YHDP Application for the Youth Homelessness NOFO for FY 2024 and FY 2025, as recommended by the YHDP Review Panel.

d. Approved the Office of Care Coordination as the Collaborative Application to provide a Letter of Support to the YHDP Project Proposals as included in the YHDP Project Priority Listing in response to the Youth Homelessness NOFO for FY 2024 and FY 2025.

General Updates

Business Calendar – Item #2

The National Low Income Housing Coalition (The Collective) 2026-2027 Cohort

The Collective is a group of tenant advocates and community leaders with lived experience of housing insecurity who work towards housing justice and racial equity in their neighborhoods and greater communities. The group will meet regularly to discuss shared policy concerns about the needs of low-income people and families throughout the country, participate in leadership development opportunities, and build community and power.

- Application for the 2026-2027 Collective Cohort will remain open *until August 17*.
- Apply here, note that only applications done through the online form will be considered. If you need assistance or have questions about the application, please email NLIHC Manager of Inclusive Community Engagement, Sid Betancourt, at sbetancourt@nlihc.org.

Business Calendar – Item #2

Upcoming Meetings

Please visit the Orange County CoC webpage for the full calendar of CoC Board and CoC Committee meetings, including details related to the location and Zoom webinar link, if available.

***Note**: Regular meeting agendas are posted at least 72 hours in advance in accordance with the Brown Act. Presentations are posted following the meeting.*

August 2026

Monday	Tuesday	Wednesday	Thursday	Friday
3	4	5	6	7
		LEAC Meeting		CoC Board Special Meeting
10	11	12	13	14
17	18	19	20	21
			Service Provider Forum	
24	25	26	27	28
		CoC Board Meeting		
31				

LEAC Member Comments

Robert “Santa Bob” Morse, Chair

Members of the LEAC may provide comments on matters not appearing on the agenda so long as the subject matter is within the jurisdiction of the LEAC

Thank you for joining!

Next Meeting: *Wednesday, September 2, 2026*

10:00 a.m. – 11:30 a.m.

Location: *Orange County United Way located at*

18012 Mitchell S., Irvine, CA 92614

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