



COUNTY OF ORANGE
**OFFICE OF CARE
COORDINATION**

**Orange County
Service Provider Forum
August 20, 2026**

Welcome and Introductions

Melanie McQueen, Chair

Business Calendar – Item #1

Introductions

- Those in attendance are invited to introduce themselves.
- Please share your:
 1. Name/Pronouns
 2. Title or Role
 3. Agency or Affiliation (if applicable)

Provider Highlight: CalOptima Health Street Medicine Overview

Nicole Garcia, Director of CalAIM Community
Outreach, CalOptima Health



CalOptima Health

CalOptima Health Street Medicine Program

Nicole Garcia, LMFT

Director, CalAIM Community Outreach

Our Mission

To serve member health with excellence and dignity, respecting the value and needs of each person.

Our Vision

Provide all members with access to care and supports to achieve optimal health and well-being through an equitable and high-quality health care system.

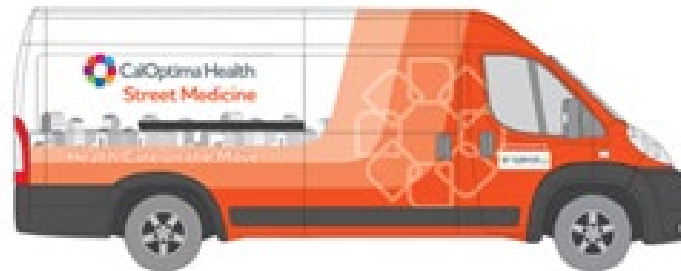
Program Goal

To reduce barriers to quality medical care and improve the health outcomes for CalOptima Health's unsheltered members by delivering compassionate and respectful medical care through direct street outreach and engagement



Program Locations

- Anaheim – Healthcare in Action
- Costa Mesa – Celebrating Life Community Health Center
- Garden Grove – Healthcare in Action
- Santa Ana – AltaMed
- Costal Collaborative – in the works



Program Objectives

1	Provide 200 participants with point-of-care medical services
2	Ensure 100% of participants are enrolled in CalOptima Health Medi-Cal
3	Connect 90% of participants with Enhanced Care Management (ECM) and housing navigation
4	Connect 80% of participants to an active Primary Care Physician (PCP)
5	Transition 25% of participants to a temporary shelter or other housing option

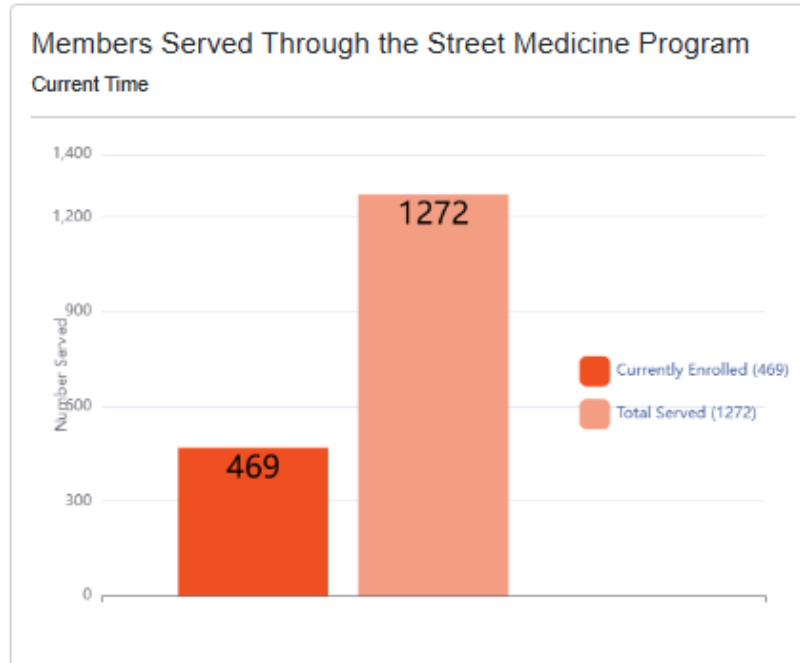
Program Services

Program Components	Yes	No
Services Offered		
Ongoing primary care	X	
Referrals to medical specialists	X	
Substance use assessment/referrals	X	
Medically-Assisted Treatment (MAT)	X	
Behavioral health assessment/referrals	X	
Vaccinations	X	
Labs/Ultrasound	X	
Enhanced Care Management	X	
Housing Navigation	X	
One-time urgent/emergency medical services		X
5150 assessments		X
Dental services		X
Syringe service/drug paraphernalia exchange		X
Staffing		
Primary Care Physician	X	
Clinical support staff	X	
Behavioral health professional	X	
Peers with lived- experience	X	
Trauma-informed staffing ratios	X	
Volunteer medical/service staff		X

Program Services

Eligibility		
18+ years of age	X	
Unsheltered/unhoused in a partner service city	X	
CalOptima Health member	X	
Willing to participate in all components of the program	X	
Sheltered/Temporarily housed		X
Uninsured		X
Other insurance		X
Service Logistics		
Proactive ongoing services	X	
Canvassing outreach approach	X	
Medical appointments in the field	X	
CES Access Point	X	
Monday-Friday program operations	X	
Set-up in the field approach		X
Referral based		X
Reactive one-time services		X
Medical appointments in an office		X
Evening/Weekend hours		X
24/7 program operations		X

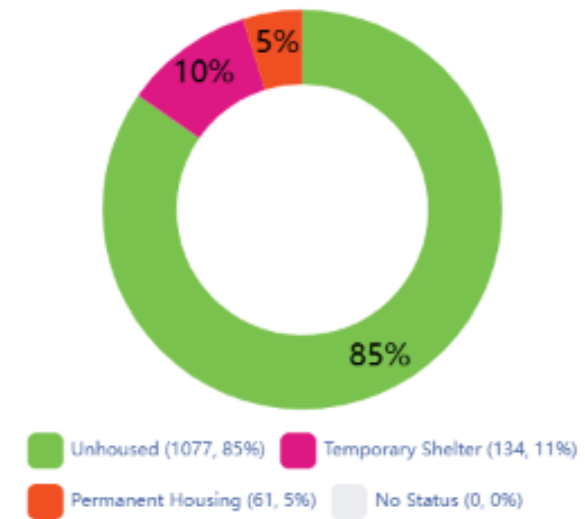
Program Data



All Time Housing Status

All Time

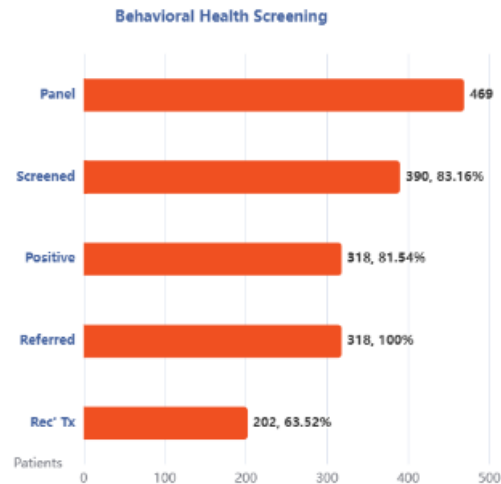
n = 1272



Program Data

Behavioral Health Screening

August 2026



TARGET:

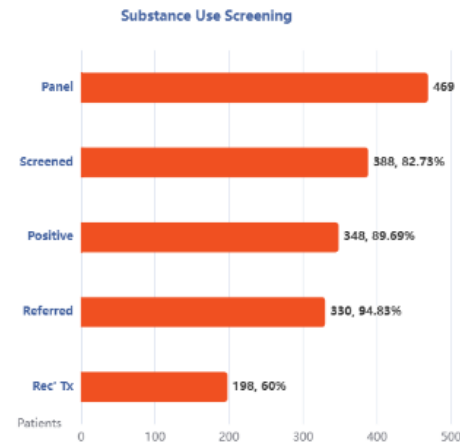
100% enrolled patients screened for Behavioral Health

OUTCOME:

83.16% of enrolled patients were screened for Behavioral Health

Substance Use Screening

August 2026



TARGET:

100% enrolled patients screened for SUD

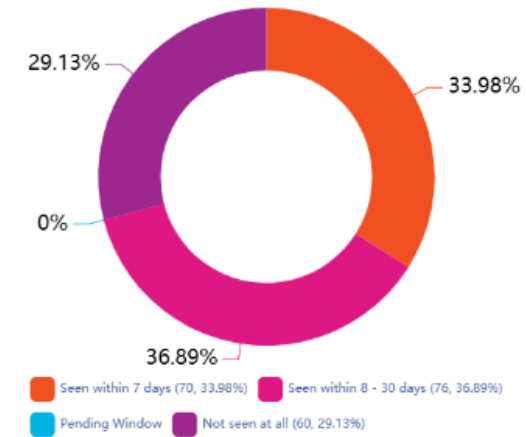
OUTCOME:

82.73% of enrolled patients were screened for SUD

Enrolled Members discharged for ED from the hospital

2026-01-01 - 2026-06-30

n = 206



TARGET:

100% of members with an ED visit receive a medical follow-up visit within 30 days of discharge

OUTCOME:

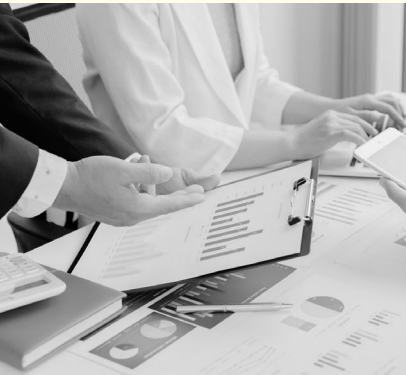
70.87% of members received a medical follow-up visit within 30 days of discharge (33.98% within 7 days, 36.89% within 8 - 30 days)



Questions?

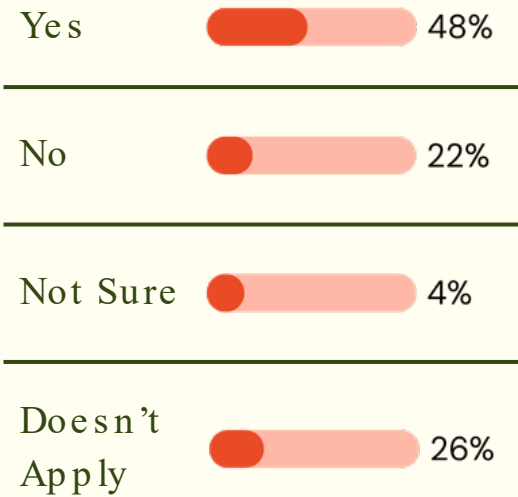
**Continuum of Care (CoC) Strategic Plan:
Data Collection and Analysis
Melanie McQueen, Chair**

SPF Feedback Results



Q: Does your agency have a process for collecting staff feedback?

Nearly half of respondents reported that their agency has a process for collecting staff feedback.



Q: How is staff feedback typically collected?

Top Responses

Surveys

Meetings

SPF Feedback Results



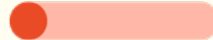
Q: Does your agency have a process for collecting feedback from clients/program?

The majority of respondents reported that their agency has a process for collecting client feedback.

Yes  70%

No  17%

Not Sure  4%

Doesn't Apply  9%

Q: How is client feedback typically collected?

Top Responses

Surveys

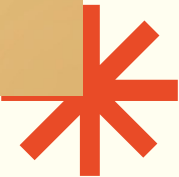
Digital kiosks

Grievance procedure

The Voice of Lived Experience in Orange County Homeless System of Care



	Feedback Mechanisms			Feedback Themes / Data Collected
Program Level	Surveys 	Suggestions/Gr ievances 	Pulse for Good Kiosks 	• Demographics • Service quality and satisfaction (narrative / numerical scores) • Reason/causes of homelessness • Ability for individual responses to feedback
Agency Level	Annual Surveys 	Audit / Accreditations 	Lived Experience within agency Governance Structures 	• Aggregated demographics • Aggregated service quality and satisfaction (narrative / numerical scores) • Aggregated reason/causes of homelessness • Accessibility and barriers to services • Client experience and recommendations
System Level	CoC Governance & LEAC Structure  Lived Experience Focus Groups 	Annual CES Evaluation  Policy & Procedures 		• System effectiveness and coordination • Equity, access, and systemic barriers • Development of policies and procedures • Enhance provider and system practices • Mechanism for continuous system improvement



Provider Highlight: Orange County Public Defender's Office, Recidivism Reduction Unit

Ranateh Shaghoolian, Social Services Supervisor,
Recidivism Reduction Unit, Orange County Public
Defender's Office

**ORANGE COUNTY
PUBLIC DEFENDER'S
OFFICE**

Recidivism
Reduction Unit

RECIDIVISM REDUCTION UNIT

SOCIAL WORKERS

**RESOURCE &
REENTRY UNIT**

**HOMELESS
OUTREACH
COURT**

CLEAN SLATE

**290 REGISTRATION
REMOVAL**

SOCIAL WORKERS

- OUR SOCIAL WORKER UNIT PROVIDES IN-HOUSE INDIVIDUALIZED SUPPORT TO HELP CLIENTS OVERCOME BARRIERS TO SUCCESSFUL REENTRY AND CONNECT WITH THE RESOURCES THEY NEED TO REINTEGRATE INTO THE COMMUNITY
- OUR RESOURCE AND REENTRY UNIT IS LOCATED AT 801 CIVIC CENTER DRIVE WEST, STE.130 SANTA ANA, CA 92701
- SUPPORT WALK-IN CLIENTS – MONDAY - FRIDAY FROM 8:30 a.m. TO 4:00 p.m.
- PROVIDE INDIVIDUALIZED, STRENGTH-BASED SOCIAL WORK SUPPORT.
- COORDINATE WITH SERVICE PROVIDERS TO CONNECT CLIENTS TO SUPPORTIVE RESOURCES.

OUT OF CUSTODY CLIENTS

- Bus passes (AB 109)
- Clothing
- Toiletries
- Coordinate Transportation to Treatment Programs (Only for AB-109 Clients)
- Employment Resources
 - Department of Rehab, OC Workforce, Chrysalis, etc.
- Life Skills Classes, Batterer's Treatment Programs, Anger Management, Community Service
- Link to Mental Health Services
- Link to Substance Abuse Programs
 - Sober livings, Detox, Outpatient, Residential Treatment, MAT Medication, AA/NA Meetings
- Link to Veteran's Benefits
- Shelters and Emergency Housing
- Check-in with Probation

IN-CUSTODY CLIENTS

Vital Records

- ID Voucher and Birth Certificate

Housing

- Sober Living Housing and Shelters

Treatment Programs – Assessments

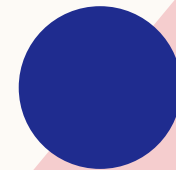
- Substance Abuse Programs
 - In-patient/Outpatient Treatment
- Mental Health Programs – JCRP
- Dual Diagnosis Residential Programs

Referrals

- Salvation Army, Project Kinship, Oasis, Teen Challenge,
Delancey Street, Union Rescue Mission

Court Order Releases

- Transportation Coordination to Program (Only AB-109 Supervision Clients)



HOMELESS OUTREACH COURT

Our Mission

- Homeless Outreach Court serves unhoused individuals with outstanding infractions and low-level misdemeanors.
- Removes the burden of unpayable fines to help participants move forward in life.

What the Court Can Do on Eligible Cases:

- Dismiss infractions and low-level misdemeanors
- Recall active warrants
- Lift restrictive DMV holds
- Waive outstanding fines and fees (even those in Collections)

WHAT CASES ARE ELIGIBLE FOR HOMELESS OUTREACH COURT

The court resolves outstanding infractions and low-level misdemeanors:

- Traffic & Vehicle Code Violations

Unlicensed driving, no registration, and speeding infractions

- Pedestrian & Quality-of-Life Offenses

Jaywalking, littering, loitering, and shopping cart removal

- Alcohol-Related Infractions

Public intoxication and open container violations

CASES NOT ELIGIBLE FOR HOMELESS COURT

- Felonies and Out-of-County Cases
- Domestic Violence or Cases with Victims
- Driving Under the Influence (DUIs)
- Theft and Drug Possession Offenses
- Parking Citations and Toll Road Tickets

HOC ELIGIBILITY

PARTICIPANTS MUST QUALIFY UNDER THREE SPECIFIC CATEGORIES:

1-HOUSING STATUS

- ACTIVELY CONNECTED TO A SERVICE PROVIDER, ENROLLED IN A SHELTER, OR RE-ENTRY PROGRAM

2-INCOME SOURCE

- EMPLOYMENT, SOCIAL SECURITY BENEFITS, OR GOVERNMENT ASSISTANCE

3-LIFE SKILLS DEVELOPMENT

- CUSTOMIZED BASED ON THE UNDERLYING ISSUES OF THE CASE

HOMELESS COURT INTAKE

- Phone Appointments

Hours: Monday-Friday | 9:00 a.m. - 4:30 p.m.

Phone: 657-251-7574

- Walk-In Appointments

Community Court Building (CCB):

Monday and Wednesday | 1:30 a.m. - 4:00 p.m.

Main Office: Monday-Friday | 9:00 a.m. - 4:30 p.m.

IF YOU HAVE ANY QUESTIONS, PLEASE CONTACT

LAURA SIMENTAL

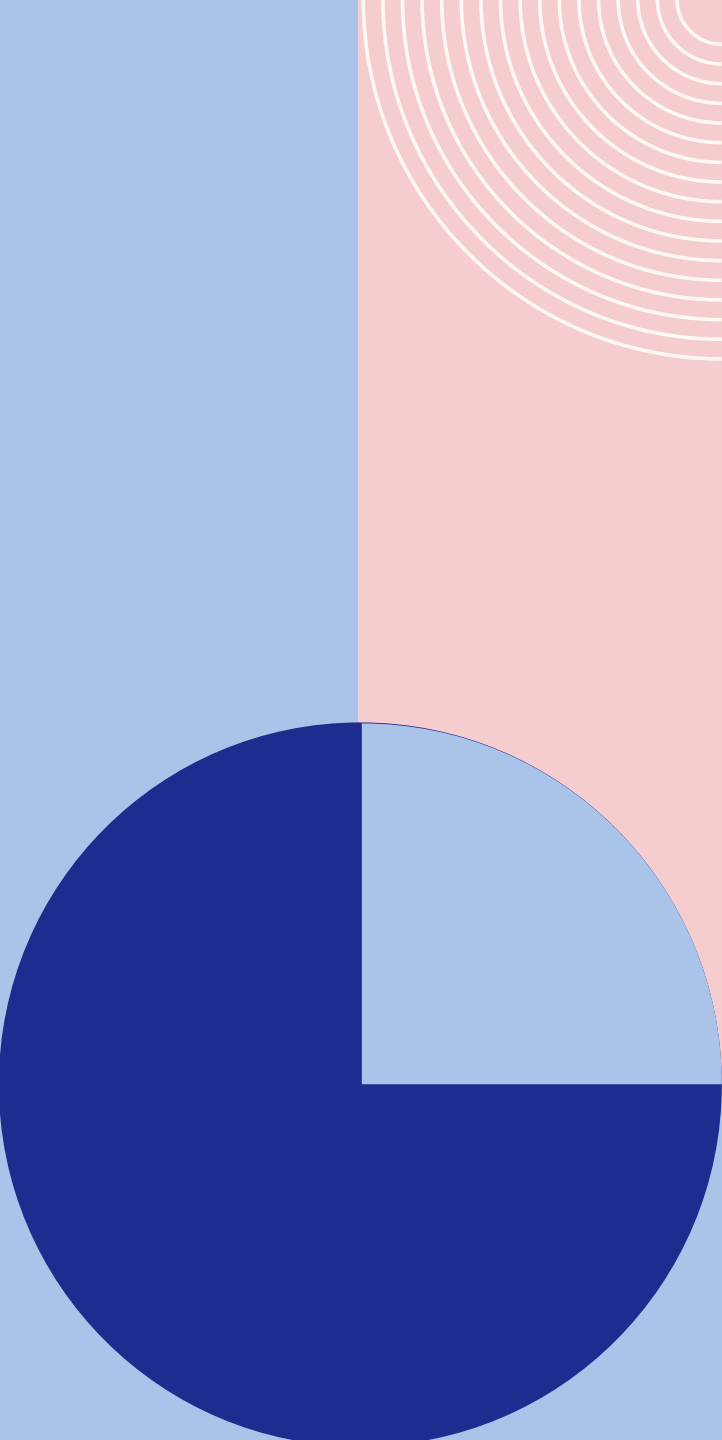
657-251-7574

LAURA.SIMENTAL@OCPUBDEF.GOV

CLEAN SLATE

The Orange County Public Defender "Clean Slate Program" assists those who are seeking a fresh start and improved opportunities for employment, professional licensing or consumer credit.

- Sealing Arrest Records
- Early Probation Termination
- Felony Reduction
- Dismissals
- Rehab & Pardon
- Proposition 47
- Proposition 64
- AB2147 - Fire camp
- SB384- 290 Tier Review



CLEAN SLATE

30

REASONS CLIENTS SEEK EXPUNGEMENT

- EMPLOYMENT
- MILITARY
- ADOPTION
- EDUCATION
- HOUSING
- INSURANCE
- LOANS
- STATE LICENSES AND CERTIFICATIONS
- VOLUNTEER WORK
- FEDERALLY FUNDED ASSISTANCE
- IMMIGRATION
- TRAVEL

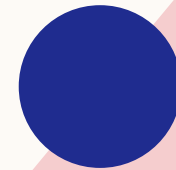
QUESTIONS ABOUT CLEAN SLATE?

- WALK-IN CLIENTS ARE WELCOME AT
801 CIVIC CENTER DR. WEST, #400, SANTA ANA 92701
- CONTACT ENA TOLEDANO @657-251-6090
- EMAIL - CLEANSLATE@OCPUBDEF.GOV

290 REGISTRATION REMOVAL

(SEX OFFENDERS)

Our office helps 290 registrants file petitions with the court requesting termination of their 290 registration requirement. The court must grant a registrant's petition in order to be removed from the registry.



ABOUT 5 YEARS AGO, SB 384 WAS ENACTED. THIS CHANGED THE LAW FROM REQUIRING LIFETIME REGISTRATION FOR ALL 290 REGISTRANTS AND CREATED A TIERED SYSTEM. UNDER THE TIERED SYSTEM:

- Tier 1 registrants must register for 10 years before they can petition for registration termination
- Tier 2 registrants must register for 20 years before they can petition for registration termination
- Tier 3 registrants are still required to register for life, but for one exception
 - The exception is for individuals placed in Tier 3 based on risk assessment level
 - They may petition for removal after 20 years

CONTACT INFO

Phone: (657) 251-6090 – Public Defender Olivia Selmanson

Email: RegistrationRelief@ocpubdef.gov

Office: 801 Civic Center Drive West

Suite 400 Santa Ana , CA 92701

The Recidivism Reduction Unit helps clients move beyond the barriers created by incarceration by providing practical resources, compassionate support and connections to services.

Our goal is not simply to meet an immediate need—it is to help each client build the foundation for stability, permanent housing and successful reintegration into the community.

THANK YOU

RANATEH SHAGHOOLIAN
SOCIAL SERVICES SUPERVISOR

657-357-7098

Ranateh.Shaghoolian@ocpubdef.gov

CoC Updates

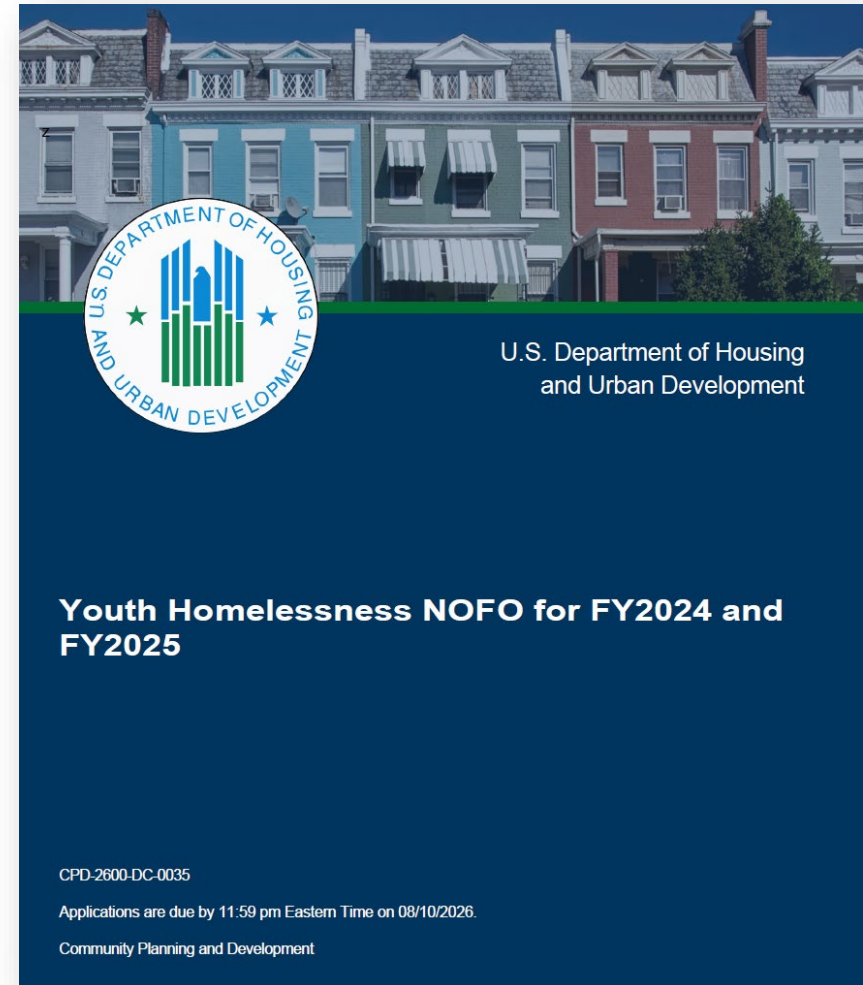
Felicia Boehringer, CoC Administrator, Office of Care Coordination and Erin DeRycke, Director, Data Analytics, 2-1-1 Orange County (211OC), Orange County United Way

CoC Updates

Business Calendar – Item #5

Youth Homelessness Demonstration Program (YHDP) Submission

- The Office of Care Coordination as the Collaborative Applicant for the Orange County CoC facilitated the local competition for YHDP funding, as part of the Youth Homelessness Notice of Funding Opportunity (NOFO) for Fiscal Year (FY) 2024 and FY2025.
- On Friday, August 7, 2026, the Orange County CoC's YHDP Application, inclusive of the Priority Listing, Project Applications, and Consolidated Application was submitted to the U.S. Department of Housing and Urban Development (HUD) ahead of the Monday, August 10, 2026, deadline.
- Thank you to the new project applicants, CoC Board and local stakeholders who made the completion of this application possible for this funding opportunity.



Business Calendar – Item #5

FY 2026 CoC Program NOFO

NOFO Release

- HUD released the FY 2026 CoC Competition and Youth Homelessness Demonstration Program (YHDP) Grants NOFO (CoC Program NOFO) on Monday, June 1, 2026.
- **Note: the NOFO has now been vacated.**

Funding Available:

- CoC Program – \$4,010,000,000
 - At least \$430 million must be used for Permanent Housing projects including Permanent Supportive Housing (PSH) or Rapid Re-Housing (RRH) for families with children.
 - Up to \$1.3 billion is set aside for new projects ranked in Tier 2, with selection priority for new Transitional Housing (TH) and Supportive Services Only (SSO) projects.
- Domestic Violence (DV) Bonus – \$104,000,000

Funding Available to the Orange County CoC:

- Annual Renewal Demand (ARD) – \$37,335,446
- CoC Bonus – \$5,000,000
- DV Bonus – \$5,000,000
- CoC Planning – \$1,500,000

Previous Application Due Date: Wednesday, August 26, 2026, at 5:00 p.m. PT

Business Calendar – Item #5

FY 2026 CoC Program NOFO

- At the August 7, 2026, special meeting, the CoC Board approved the FY2026 CoC Program Project Ranking and Tiering Policy, as recommended by the NOFO Ad Hoc, as well as the FY2026 CoC Project Priority Listing
 - The Priority Listing included 14 renewal projects and 12 new projects (inclusive of one expansion project and one transition project).
- The meeting materials can be viewed below:
 - [CoC Board Special Meeting Agenda | August 7, 2026](#)

Business Calendar – Item #5

FY 2026 CoC Program NOFO Update

- **August 7:** U.S. District Court for the District of Rhode Island issued a summary judgment in National Alliance to End Homelessness et al. v. HUD case concerning HUD's issuance of the FY2026 CoC Program NOFO. The Court vacated HUD's issuance of the FY2026 CoC Program NOFO in its entirety as violative of the Administrative Procedure Act.
- **August 10:** HUD sent out communication via the Special Needs Assistance Program (SNAPS) Competition Listserv acknowledging the court's ruling and noting that HUD is currently evaluating the order and considering all legal options, including an appeal to the U.S. Court of Appeals for the First Circuit.
- **August 13:** HUD filed a Notice of Appeal and Emergency Motion to Stay, requesting a new application deadline of August 31, 2026, for the FY 2026 CoC Program NOFO. HUD stated being unable to meet the Congressionally mandated December 1, 2026, deadline to issue awards without a stay by August 17, 2026. HUD also noted that without a stay CoC Program grantees would also likely face funding lapses in calendar year 2027.
 - The Court denied the emergency motion for a stay of the summary judgment later the same day
- **August 14:** HUD file Notice of Appeal and Emergency Motion to Stay with the Court of Appeals.
 - The Court has requested responses from both defendants and plaintiffs, with the intention to rule shortly after August 24, 2026

Business Calendar – Item #5

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Business Calendar – Item #5

FY 2026 CoC Program NOFO Update



- Despite the FY 2026 CoC Program NOFO being vacated, the Office of Care Coordination as the Collaborative Applicant for the Orange County CoC will continue moving forward with planning and preparation efforts for the FY2026 CoC Program funding.
- Completing the local competition process keeps new and renewal project applicants positioned to act quickly once HUD re-issues the FY2026 CoC Program NOFO.
- The Office of Care Coordination as the Collaborative Applicant is currently waiting on further guidance from HUD and will be sharing updates as they arise.

Business Calendar – Item #5

Resources to Stay Informed

- NAEH v. HUD litigation updates:
 - 1:25-cv-00636: <https://www.courtlistener.com/docket/71978322/national-alliance-to-end-homelessness-v-united-states-department-of/>
 - 1:26-cv-00436: <https://www.courtlistener.com/docket/73568402/national-alliance-to-end-homelessness-v-united-states-department-of/>
- NAEH CEO Corner and blog posts: <https://endhomelessness.org/blog/>
- Sign up for NAEH Alliance Advocacy Alerts: <https://endhomelessness.org/action/>
- Subscribe to email listservs with helpful updates:
 - NAEH: <https://endhomelessness.org/>
 - National Homelessness Law Center: <https://homelesslaw.org/subscribe/>
 - National Network for Youth: [Click here](#)
- NAEH [Contingency Planning Toolkit](#):
 - [Project Considerations Checklist](#)
 - Guide for [Communicating with Tenants During Funding Uncertainty or Possible Service Disruptions](#)

Business Calendar – Item #5

Same-Day Solutions Fair

The Office of Care Coordination is hosting another Same-Day Solutions Fair!

- **Date:** Thursday, August 27, 2026
- **Time:** 10:00 a.m. - 2:00 p.m.
- **Location:** Fullerton Free Church
- **Address:** 2801 Brea Blvd., Fullerton, CA 92835

This event offers an opportunity for individuals currently experiencing homelessness to connect with same-day services, support and referrals from County and local agencies, including the OC Clerk Recorder and OC Public Defender. Please see flyer for more details on services that will be offered.

COUNTY OF ORANGE

SAME—DAY SOLUTIONS FAIR

Path to Progress

Thursday, August 27th, 2026, 10am to 2pm
Fullerton Free Church - 2801 Brea Blvd. Fullerton, CA 92835

Cross Streets: Rolling Hills Dr & Brea Blvd

ENROLL PUBLIC ASSISTANCE BENEFITS: CALFRESH, MEDI-CAL, GENERAL RELIEF, CALWORKS, VETERAN BENEFIT SERVICES OC SOCIAL SERVICES AGENCY DEPARTMENT OF VETERAN AFFAIRS	LINK TREATMENT NAVIGATION, COMMUNITY HEALTH CLINICS AND ASSESSMENTS, REGIONAL CARE COORDINATION SERVICES OC HEALTH CARE AGENCY COALITION OF ORANGE COUNTY COMMUNITY HEALTH CENTERS VOALA	REFERRAL COMMUNITY BASED RESOURCES AND PROGRAMS OC UNITED WAY 2-1-1 ORANGE COUNTY CALOPTIMA HEALTH HEALTHRIGHT 360 HIS-OC
ACCESS EMERGENCY SHELTER, HOUSING NAVIGATION, WORKFORCE DEVELOPMENT SERVICES, IMMIGRATION SERVICES, HAIRCUTS OC COMMUNITY RESOURCES OFFICE OF CARE COORDINATION WORLD RELIEF SOCIAL REVIVAL HAIR OUTREACH	RECEIVE POTENTIAL CHILD SUPPORT DEBT RELIEF, COPIES OF VITAL RECORDS, LOW COST CELLPHONE SERVICES, DMV ID CARD RENEWAL SERVICES OC CHILD SUPPORT SERVICES OC CLERK RECORDER MOBILITY UNITED DEPARTMENT OF MOTOR VEHICLES	RESOLVE WARRANTS AND CONNECT WITH HOMELESS COURT ATTORNEYS PRESENT TO HELP OC PUBLIC DEFENDER OC DISTRICT ATTORNEY





ceo.ocgov.com/office-care-coordination 714-834-5000

Business Calendar – Item #5

Upcoming Meetings

Please visit the [Orange County CoC webpage](#) for the full calendar of CoC Board and CoC Committee meetings, including details related to the location and Zoom webinar link, if available.

Note: Regular meeting agendas are posted at least 72 hours in advance in accordance with the Brown Act. Presentations are posted following the meeting.

September 2026				
Monday	Tuesday	Wednesday	Thursday	Friday
	1	2	3	4
	TAY Collaborative Committee – <i>Special Meeting</i>	Lived Experience Advisory Committee Meeting CES Steering Committee		
7	8	9	10	11
<i>Labor Day</i> – County Closed	Policies, Procedures and Standards (PPS) Committee			
14	15	16	17	18
	Domestic Violence Committee – <i>Special Meeting</i>			
21	22	23	24	25
		Continuum of Care (CoC) Board Meeting		<i>Native American's Day</i> – County Closed
28	29	30		

Business Calendar – Item #5

Remember to Keep your Individual and Agency General Membership Updated!

- The CoC Governance Charter identifies that each Individual Member and Agency that is a General Member of the CoC will be allowed one vote for the CoC Board election.
- The CoC Governance Charter states that a CoC Board member must be CoC General Member, either as an organization or individual. There is still time to become a CoC General Member if you are interested in applying for the CoC Board.
- You can view the [CoC General Membership roster](#) on the [CoC General Membership webpage](#).
- If you or your organization is not a General Member and wants to become one, please inform the Office of Care Coordination of your interest and fill out the [application](#).
- If your agency needs to update your authorized representatives for your agency, please submit an updated [application](#) to the Office of Care Coordination.
- **CoC General Membership Applications are also located on the resource table.**

Please contact the Office of Care Coordination with any questions at

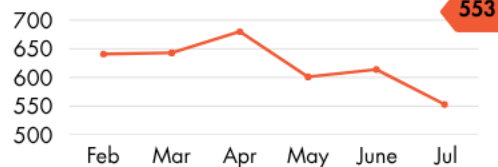
CareCoordination@ceo.oc.gov or 714-834-5000

Coordinated Entry System (CES) Updates

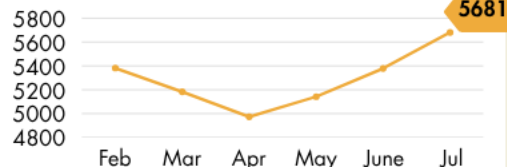
Individual CES - July 2026



New Enrollments



Total Individual Enrollments



MHSA Certified on CQ

700

Mental Health DC on CQ

2117

Adult-Only Households

5681 5.6%

including
Seniors (62+)

1024

Chronically Homeless Households

2852 5.8%

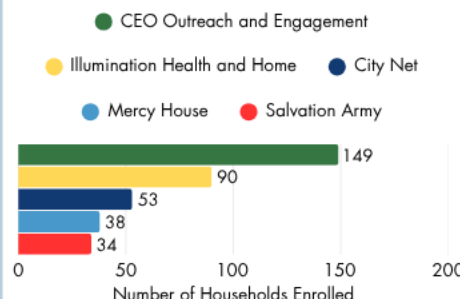
Households on the CQ

3802 3.7%

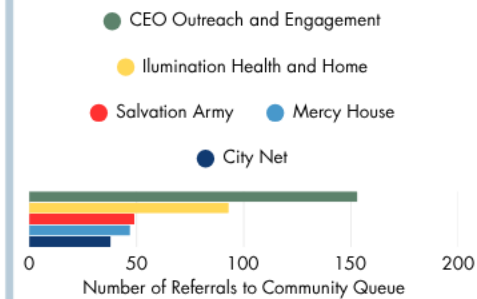
Chronically Homeless Households on the CQ

1946 3.2%

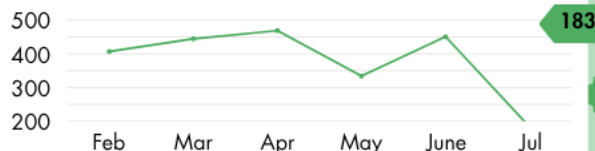
New Enrollments by Access Point - Top 5



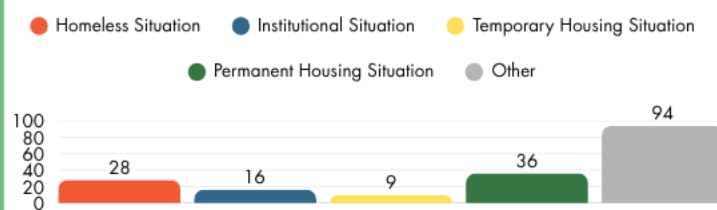
New CQ Referrals by Access Point - Top 5



Exits



Exit Destinations for July



DATA ANALYSIS

During July, **553** households were enrolled into Individual CES.

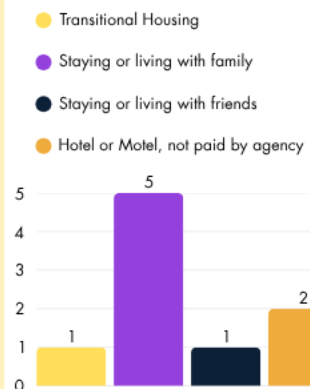
At the end of July, there were **5681** enrollments in Individual CES, an increase of **302 (5.6%)** from June 2026. The number of chronically homeless households increased by **157 (5.8%)**. There were **681** seniors on the CQ.

183 households were exited, including **36** who moved into permanent housing, and **9** exiting to a temporary housing destination.

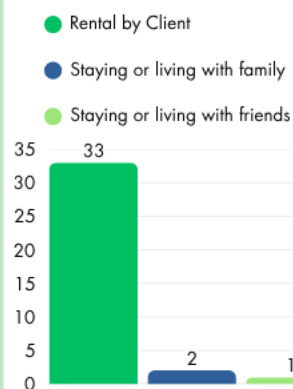
In July, **79** housing referrals were made through Individual CES.

From August 1, 2025 – July 31, 2026, there have been **850** households that have moved into permanent housing.

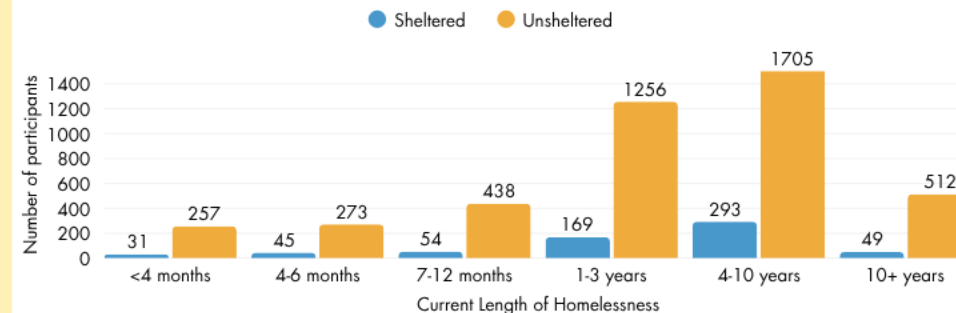
Temporary Destinations



Permanent Destinations



Length of Homelessness of Enrolled Participants



Housing Referrals Made:

79

Rental by client, with ongoing subsidy

18

Permanent Supportive Housing

4

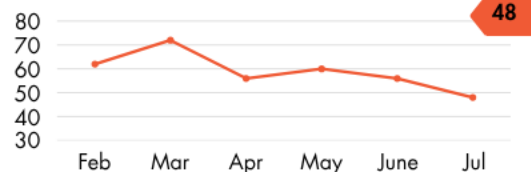
Rental by client, with no ongoing subsidy

15

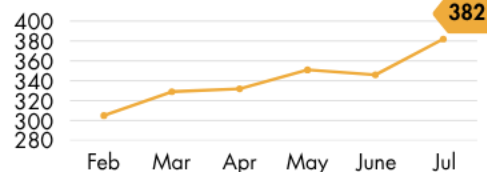
Family CES - July 2026



New Enrollments



Total Family Enrollments



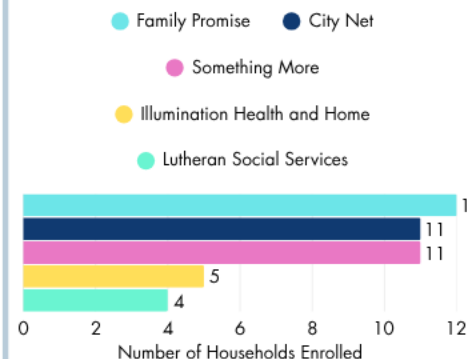
MHSA Certified on CQ

10

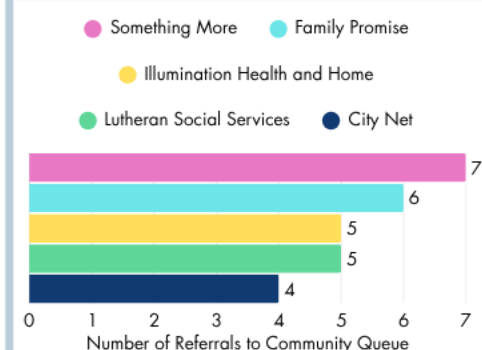
Mental Health DC on CQ

101

New Enrollments by Access Point - Top 5



New CQ Referrals by Access Point - Top 5



Family Households

382

10.4%

Adults 524
Children 618
Seniors (62+) 6

Chronically Homeless Families

77

6.9%

Families on the CQ

261

2.8%

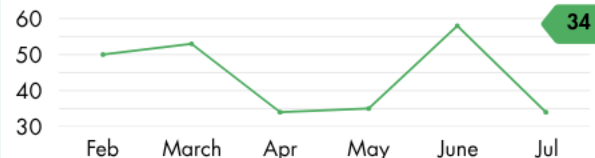
Adults 372
Children 472
Seniors (62+) 1

Chronically Homeless Families on the CQ

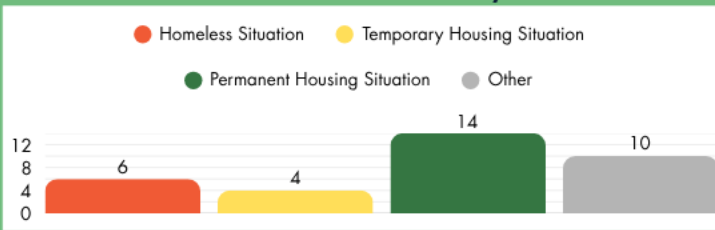
55

1.9%

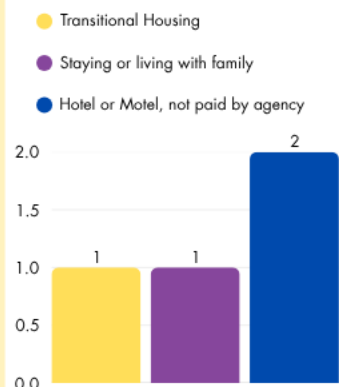
Exits



Exit Destinations for July



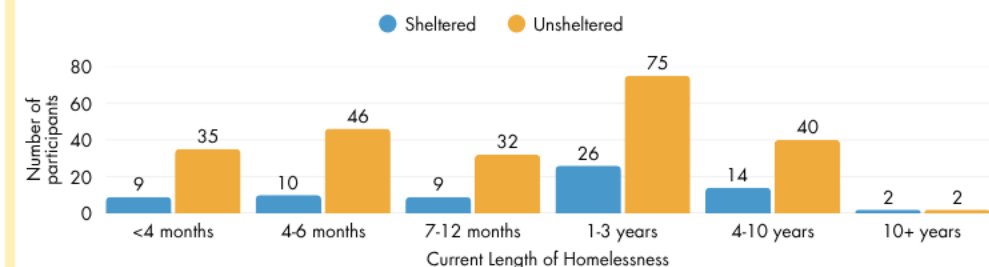
Temporary Destinations



Permanent Destinations



Length of Homelessness of Enrolled Participants



DATA ANALYSIS

During July, 48 households were enrolled into Family CES.

At the end of July, there were 382 enrollments in Family CES, an increase of 36 (10.4%) from June 2026. The number of chronically homeless households increased by 5 (6.9%).

34 households were exited, including 13 who moved into permanent housing, and 4 exiting to a temporary housing destination.

In July, 10 housing referrals were made through Family CES.

From August 1, 2025 – July 31, 2026, there have been 214 families that have moved into permanent housing.

Housing Referrals Made:

10

Rental by client, with ongoing subsidy

5

Permanent Supportive Housing

0

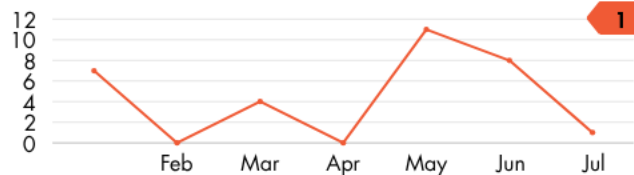
Rental by client, with no ongoing subsidy

8

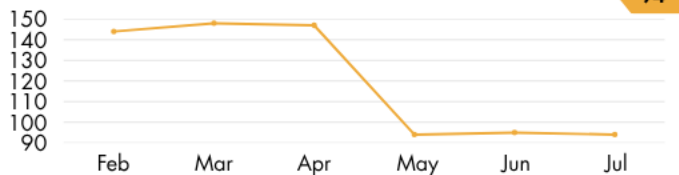
Survivor CES - July 2026



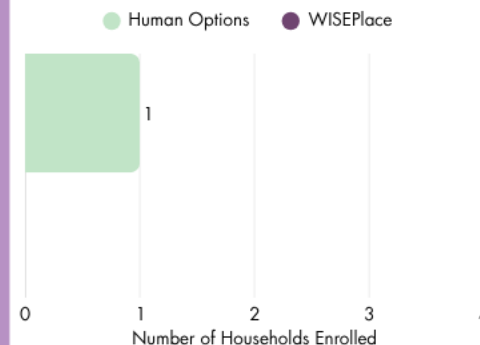
New Enrollments



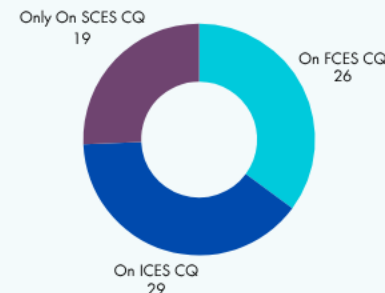
Total Survivor Enrollments



Referrals by Access Point for July

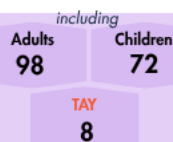


Survivor Queue Preference



Survivor Households

94



Chronically Homeless Survivor Households

54

Survivor Households on the CQ

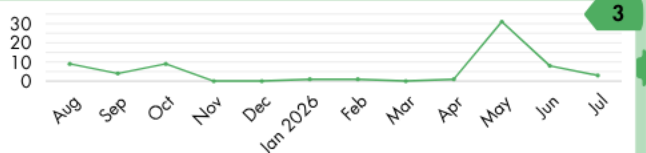
74



Chronically Homeless Survivor Households on the CQ

36

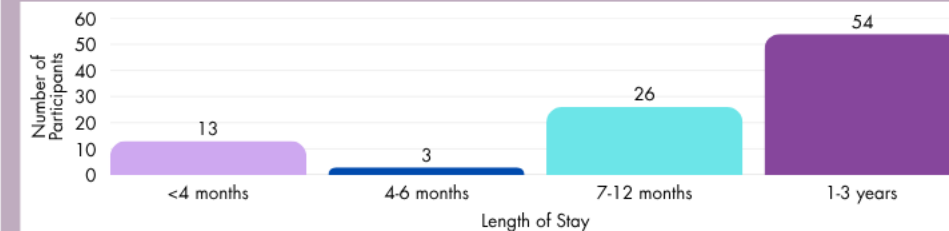
Exits



Exit Destinations for June



Length of Stay in SCES Program



DATA ANALYSIS

During July, 1 household was enrolled into Survivor CES.

At the end of July, there were 94 households enrolled, which is the same from June.

There were 5 Senior (62+) households in SCES.

During July, 3 households were exited, with 27 households with a pending referral.

There were no housing opportunities were made available directly to SCES.

From August 1, 2025 – July 31, 2026, there have been 13 Survivor households that have moved into permanent housing.

Temporary Destinations



Permanent Destinations



Housing Referrals Made: 0



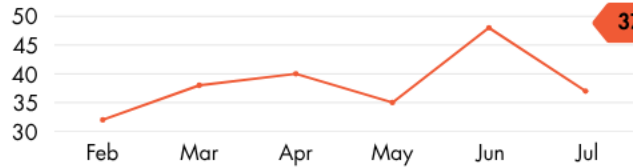
Of the 74 Survivor households who were on the SCES Community Queue, 29 households were interested in ICES housing opportunities and 26 households were interested in FCES housing opportunities.

19 Survivor households were only interested in SCES housing.

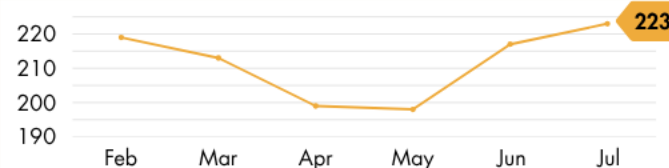
Veteran Registry - July 2026



New Enrollments



Total Veteran Enrollments



Veteran Households

223 ▲ 2.7%

including
Seniors (62+)

67

Chronically Homeless
Veteran Households

89 ▼ 1.1%

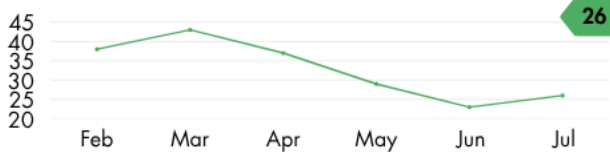
Veteran Households
on CQ

96 ▬ 0%

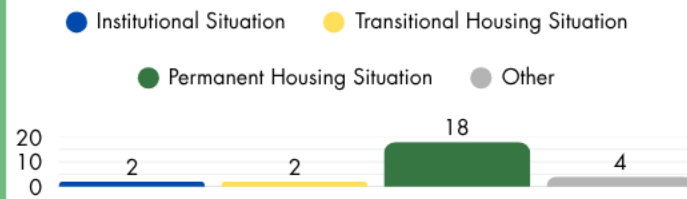
Chronically Homeless
Veteran Households on CQ

29 ▼ 9.3%

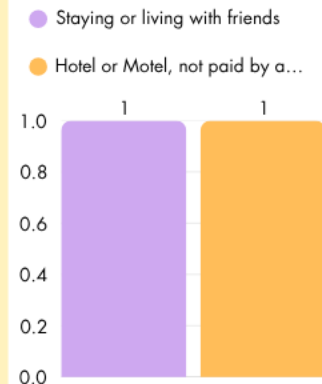
Exits



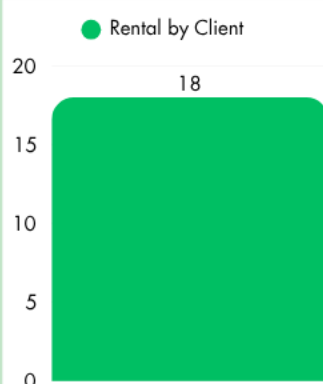
Exit Destinations for July



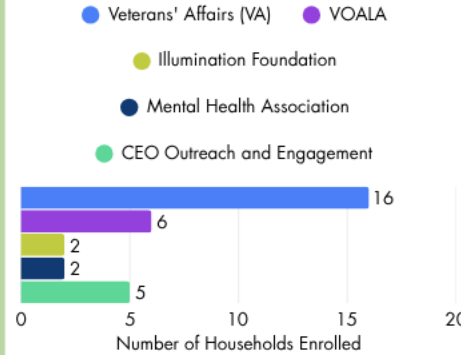
Temporary Destinations



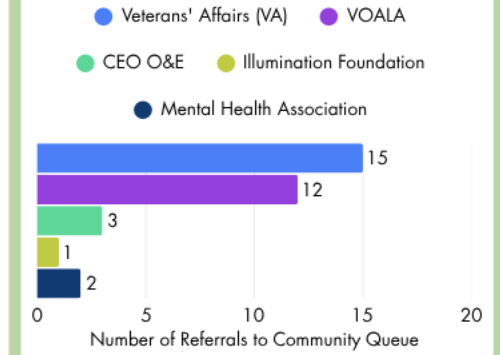
Permanent Destinations



New Enrollments by Access Point - Top 5



New CQ Referrals by Access Point - Top 5



Length of Homelessness of Enrolled Participants



DATA ANALYSIS

During July, **37** households were enrolled into Individual CES and Family CES.

At the end of July, there were **223** Veteran household enrollments, an increase of **6 (2.7%)** from June. The number of chronically homeless households increased by **1 (1.1%)**.

During July, **26** Veteran households were exited, including **18** who moved into permanent housing.

During July, **14** housing referrals were made through the Veteran Registry.

From August 1, 2025 – July 31, 2026, there have been **233** Veteran households that have moved into permanent housing.

Housing Referrals Made:

14

Rental by client, with
ongoing subsidy

15

Rental by client, with
no ongoing subsidy

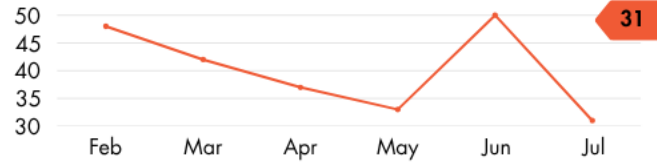
3

*Data as of August 1, 2026

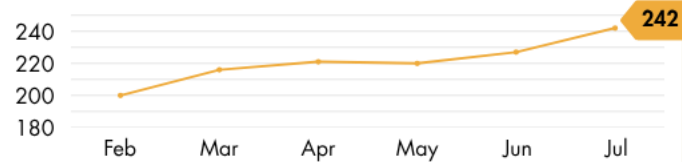
Transitional Aged Youth Registry - July 2026



New Enrollments



Total Households on the TAY Registry



TAY Households

242 ↑ 7%

including

HHs In ICES

219

HHs In FCES

23

Chronically Homeless TAY Households

66 ↑ 38%

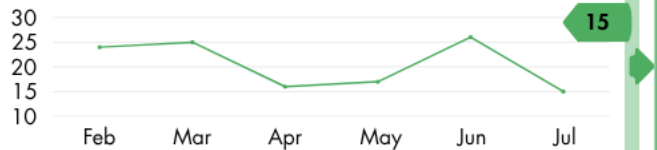
TAY Households on CQ

174 ↑ 9%

Chronically Homeless TAY Households on CQ

52 ↑ 4%

Exits



DATA ANALYSIS

During July, **31** TAY households were enrolled into CES. At the end of July, there were **242** TAY households enrolled, an increase of **15 (7%)** from June. The number of chronically homeless TAY households increased by **18 (38%)**.

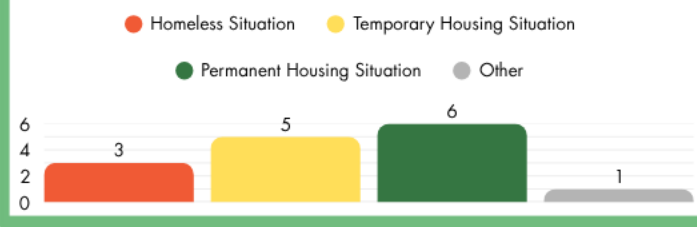
During July, **15** TAY households were exited, including **6** who moved into permanent housing, and **5** exiting to a temporary housing destination.

Of the **4** TAY households who moved into rental housing, **2** had ongoing rental assistance, and **2** did not have rental assistance.

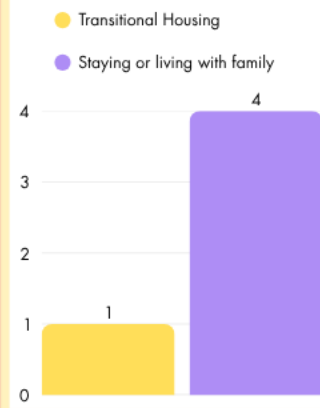
During July, **no** TAY housing referral was made.

From August 1, 2025 – July 31, 2026, there have been **82** TAY households that have moved into permanent housing.

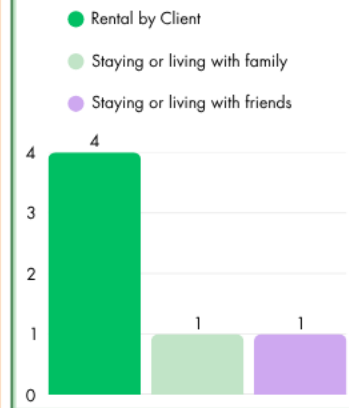
Exit Destinations for July



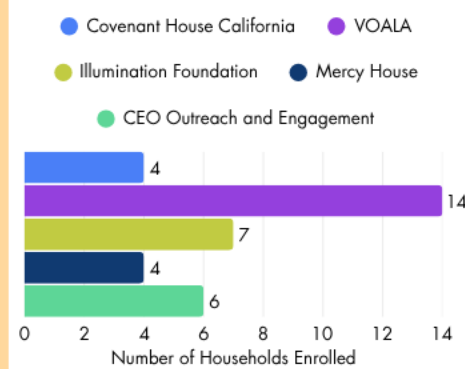
Temporary Destinations



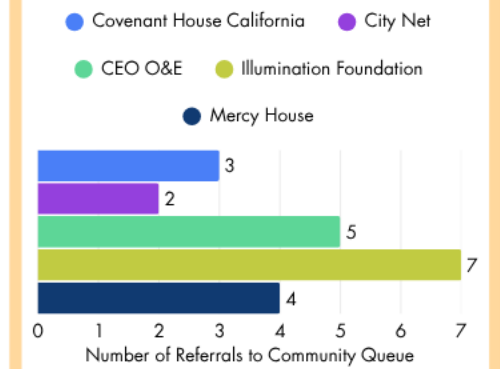
Permanent Destinations



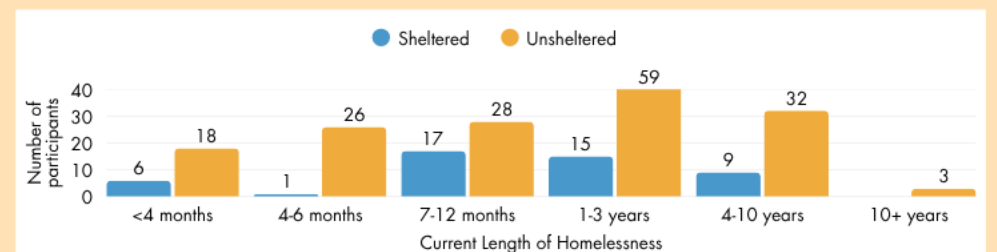
New Enrollments by Access Point - Top 5



New CQ Referrals by Access Point - Top 5



Length of Homelessness of Enrolled Participants



Housing Referrals Made: **0**



Coordinated Entry System (CES) Update

- The Office of Care Coordination (OCC) successfully completed contract negotiations with PATH to be the new CES Operator on June 1, 2026.
- PATH is now the CES Operator for:
 - CES for Individuals (ICES)
 - CES for Families (FCES)
 - CES for Survivors (SCES)
- The OCC, as the CES lead for the County of Orange Continuum of Care, has been working closely with PATH to complete onboarding.
- PATH will begin daily operations of the CES for all three subpopulations on August 31, 2026.
- The OCC will continue to support PATH throughout the transition from the OCC to PATH
- PATH has the full support and confidence of the OCC to continue the work of each CES subpopulation

**Homeless Management
Information System (HMIS) Updates**

Clarity Updates - New Interface Roll Out

Clarity Human Services New Interface will go live Sept 1st.



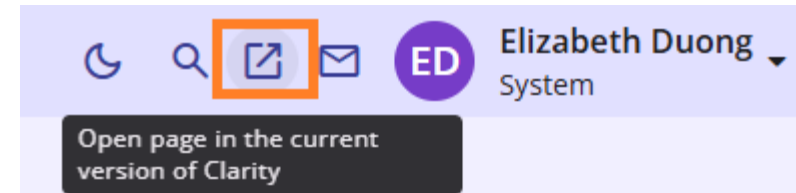
Clarity Updates - New Interface Roll Out

Clarity Human Services New Interface will go live Sept 1st.

User will be able to switch between the two interfaces starting September 1st until the legacy interface is retired October 1st.

Next Steps:

- Complete the [HMIS Part 2 Recertification](#) to practice the new workflow on the New Clarity Interface
- Complete Bitfocus [Clarity Human Services: New Interface Course](#)
- Review the Bitfocus [Interface Intro Video](#)
- Review [July New Interface Clarity Training materials](#)
- Review [Clarity's New Look and Common Functions](#)
- Review [weekly release notes](#) from Bitfocus on newly released functionality

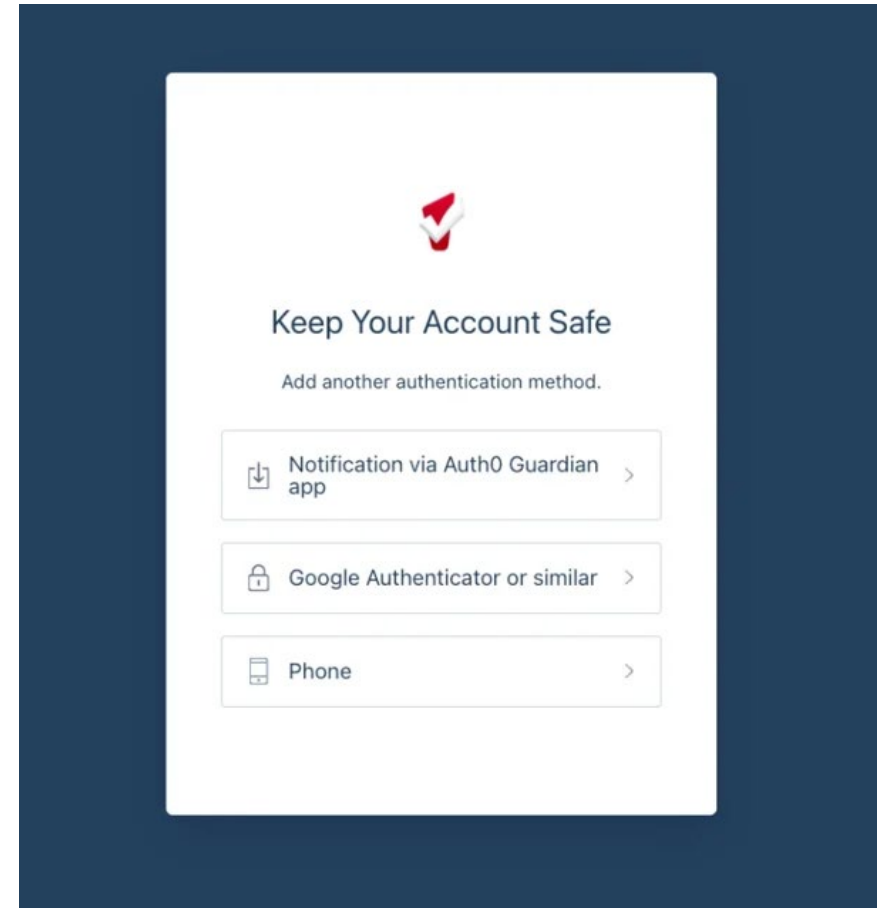


User Recertifications

- Required training for all users with HMIS access for more than 6 months
- Users are required to complete the recertification by **August 31st** to maintain HMIS access
- Required Trainings
 - All users must complete the 2026 HMIS Privacy, Security, and Data Collection course
 - Users with HMIS data entry access must also complete the 2026 HMIS Part 2 Recertification Skills Test using the new Clarity interface

Multi-Factor Authentication

- Multi-Factor Authentication is now required for all users beginning July 23rd
- MFA is an additional layer of security for users accessing HMIS
- Review the [Logging into Clarity for the First Time](#) article for more instructions on setting up the MFA



HMIS Policies and Procedures Update

- HMIS Working Group has been reviewing the HMIS Policies and Procedures since April
- Updated draft of the HMIS Policies and Procedures will be available for community review in early September
- Feedback should be submitted to the [HMIS Help Desk](#) by **September 18th**

Upcoming Meetings and Trainings

- **New Clarity Interface Workflow Training:**
 - August 26, 2026; 11:00 – 12:30
 - August 31, 2026; 9:30 – 11:00
 - September 24, 2026; 10:00 – 11:30
- **HMIS User Meeting:** September 2, 2026; 10:00 – 11:00
- **Federal Reporting Office Hours:** September 17, 2026; 10:00 – 11:00
- **HMIS Reporting Training: PPR Goal 11 – 14:** September 30, 2026; 10:00 – 11:30

Visit the
[HMIS Calendar](#)
for the meeting links.

Announcements, Closing Remarks and Questions

Melanie McQueen, Chair

**Reset and Renew:
15-Minute Mindfulness
Break for Helping Professionals
Rebecca Fink**

Networking

Next Meeting: *Thursday, November 19, 2026,
from 9:00 a.m. – 11:00 a.m.*

Location: *Orange County Housing Authority,
1501 E. Saint Andrew Place, 1st Floor,
Conference Room A, Santa Ana, CA 92705*



COUNTY OF **ORANGE**
OFFICE OF CARE
COORDINATION