COUNTY OF ORANGE
OFFICE OF CARE COORDINATION

Orange County Continuum of Care (CoC) Board Meeting
October 28, 2026

Public Comments

Board Member Comments

Consent Calendar

Consent Calendar

Recommended Actions

1. Approve CoC Board Meeting Minutes from September 23, 2026.
2. Receive and file the CoC Strategic Plan monthly update.

Business Calendar

Domestic Violence Awareness Month

Sara Behmerwohld, Chief Operations Officer, Human Options and Sharon Wie, Director of Programs, Interval House

Domestic Violence Awareness Month 2026

Orange County CoC Board

From Awareness to Action

What the past year has taught us about relationship violence and housing in Orange County

Sara Behmerwohld
Chief Operations Officer, Human Options
Sharon Wie
Director of Programs, Interval House

Orange County CoC Board
October 2026
#ShineTheLight

DVAM 2026

Why This Moment Matters

> **DVAM is a call to move beyond awareness — for the CoC, action means designing housing pathways that protect survivor safety, confidentiality, dignity, and choice.**

- Today the focus is on what survivor-specific housing investment has demonstrated, what the cumulative grant performance shows, and where the greatest opportunities lie in FY25/26 and beyond.

- Awareness means understanding the housing and safety implications of relationship violence. Action means building a system in which survivors do not have to choose between safety and housing.

What We Are Seeing in Orange County

Domestic violence remains a significant and persistent public safety issue across every Orange County community — and housing instability is both a cause and consequence.

4.2

DV-related calls per 1,000 adults in Orange County (2023)

[2]

163K

Statewide DV calls for assistance in 2024 — weapon use rising as share of incidents

[3]

Housing

Instability is both a cause and consequence — high rents and limited inventory constrain survivor independence

- Anaheim, Santa Ana, Garden Grove, and Fullerton are among OC cities with the highest reported DV incident volumes — cutting across all income levels and demographics.
- Survivors often enter the system without documentation, credit, income, or support networks — barriers created by violence, not by survivor deficits.

The Housing-Violence Nexus

Survivor-specific housing support produces durable stability precisely because it combines housing resources with specialized expertise — neither is sufficient alone.

Housing Pressure

OC's rental market limits where and how quickly survivors can establish safe independence.

Complex Barriers

Financial abuse, safety risks, and system complexity compound housing barriers for survivors — barriers created by violence, not survivor deficits.

Durable Outcomes

Where survivor-specific support is paired with housing resources, households are reaching and retaining stable housing.

→ *Those realities are why dedicated survivor-specific investments matter. Let's look at what our two programs have accomplished this past year.*

HUMAN OPTIONS — Program Highlights

In FY2025–26, Human Options' DV Bonus projects achieved 93% successful housing exits — and zero participants across both programs returned to homelessness.

100%
Entries from homelessness

93%
Successful housing exits

0% **Return to homelessness**
Across both RRH & TH programs — Goal threshold ≤7%

60+
Families housed

160+
Unaccompanied women housed

Model Components

- **Survivor Coordinated Entry (SCES) Referrals**
  Referrals designed around safety and confidentiality, not standard homeless system flow.
- **TH–RRH Flexibility**
  Households move between Transitional Housing and Rapid Rehousing as safety needs evolve.
- **Wraparound Support**
  Housing navigation, employment support, mental health counseling, and flexible financial assistance.
- **Survivor Voice Initiatives (2025)**
  Survivor Advisory Council, Courage Over Comfort podcast, and Humanity in Action volunteer movement. [4]

Four years of sustained outcomes demonstrate that survivor-specific expertise paired with housing resources is a proven, replicable model — not a pilot (and we are still learning and adapting).

Why the Model Works

Four years of consistent results across the DV Bonus grant prove that survivor expertise is not a nice-to-have — it is what makes housing resources work for this population.

Survivor Coordinated Entry

Referrals designed around safety and confidentiality — not standard homeless system flow — ensuring each survivor enters through a pathway built for their protection.

TH–RRH Flexibility

Households can move between transitional housing and rapid rehousing as safety needs evolve — meeting survivors where they are, not where the system expects them to be.

Wraparound Support

Housing navigation, employment coaching, mental health counseling, and flexible financial assistance address the full range of barriers created by abuse.

Partnership with WISEPlace

Collaboration with WISEPlace expands reach and capacity within the OC survivor-specific housing network, strengthening the system beyond what either agency achieves alone.

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…on the strength of beautiful new wings we will soar!

INTERVAL HOUSE

Crisis Shelters & Centers for Victims of Domestic Violence

Interval House brings 47 years of survivor-led innovation to Orange County — delivering comprehensive services in over 70 languages across the housing continuum. [5]

Program Highlights

What We Provided

In FY 2025-2026, Interval House supported **97 households** (193 individuals) through Rapid Rehousing and Joint TH-RRH.

100% Successful exits to permanent housing, with zero returns to homelessness

75%+ Gained or increased earned income

…on the strength of beautiful new wings we will soar!

INTERVAL HOUSE

Crisis Shelters & Centers for Victims of Domestic Violence

What Worked

Survivor-Led Programming

98% of staff are formerly homeless survivors. Shared experience helps staff build trust, understand safety risks and support participant-defined goals.

Strong Housing Partnerships

Landlord and housing-provider partnerships expand safe housing options and help resolve barriers to lasting tenancies.

Flexible, Survivor-Driven Services

Flexible, survivor-driven services let each person shape a plan around their safety, priorities, and circumstances. Adjusting support as needs change helps survivors make informed choices and work toward stable housing at a pace that works for them.

Culturally Responsive Access

24/7 multilingual crisis hotlines and services in 70+ languages, with trusted culturally specific community networks.

Opportunities for the Coming Year

Across both agencies, the past year points to four shared opportunities to move from strong components to a stronger CoC-wide pathway for survivors.

01

Protect What Works

Sustain survivor-specific housing resources and specialized expertise. Dedicated DV Bonus and similar investments fill needs mainstream projects cannot safely meet alone.

02

Measure What Matters

Balance timeliness with safe placement, successful exits, and housing retention. Distinguish program delays from market barriers.

03

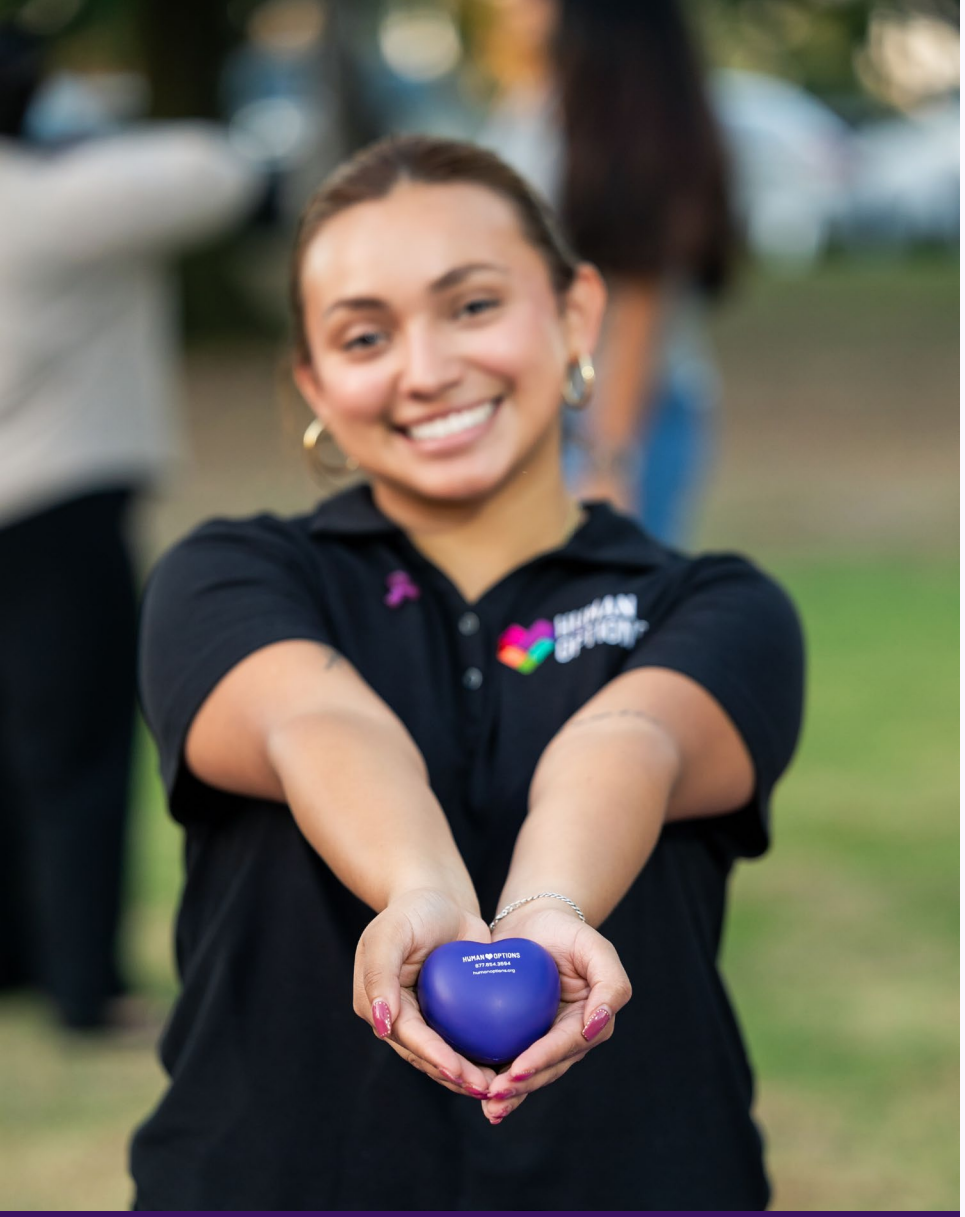
Strengthen the Pathway

Improve SCES Prioritization and Matching: Revisit vulnerability scoring and matching so referrals reflect survivor safety, choice, and support needs alongside the assistance each housing opportunity provides. Preserve confidentiality and warm handoffs.

04

Align the System

Turn strong partnerships into shared strategy across DV, homelessness, housing, healthcare, and legal systems.



Orange County CoC

Domestic Violence Awareness Month 2026

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Change Starts With Us

> ***Awareness asks us to see the connection between relationship violence and homelessness. Action asks us to build a system in which survivors do not have to choose between safety and housing.***

Keep survivor safety, confidentiality, choice, and durable housing stability central to CoC funding, performance, and system-design decisions.

Protect Resources

Strengthen Pathways

Align the System

#ShineTheLight

Human Options • Interval House

References

[2] Domestic Violence Awareness Month: Orange County conf...

[3] Domestic Violence in California - California Policy Lab

[4] OC50 2026: MARICELA RIOS-FAUST - Orange County Busine...

[5] Interval House - California

[6] RRH-PPR-Project-Scores-05-2026.pdf

[7] TH-PPR-6-2026-Projects-Scores.pdf

2026 CoC Nominating Ad Hoc Recommendation

Felicia Boehringer, CoC Administrator,

Office of Care Coordination

Business Calendar – Item #2

2026 CoC Nominating Ad Hoc: Formation and Membership

Purpose and Establishment

- Each year, the Orange County Continuum of Care (CoC) Board establishes a CoC Nominating Ad Hoc (Ad Hoc) to review the CoC Governance Charter (Charter) and facilitate the annual Board selection process for seats expiring in December.
- On September 23, 2026, the CoC Board approved the establishment of the 2026 Ad Hoc.
- The Office of Care Coordination recruited Ad Hoc members through a SurveyMonkey interest form, with final membership confirmed by the CoC Board Vice Chair.

Ad Hoc Membership

Membership was informed by the Charter and includes two current CoC Board Members not for re-election and CoC General Members representing diverse area of the homeless services system.

- Carolyn Coleman – Community Action Partnership of Orange County (CAP OC)
- Robert Daley – Individual
- Elizabeth Flores – Lived Experience Advisory Committee (LEAC)
- Sandra Lozeau – City of Anaheim / CoC Board Member
- Barry Ross – Sister of St. Joseph Healthcare Foundation
- Dr. Shelby Feliciano-Sabala – Project Hope Alliance / CoC Board Member
- Tianna Terry – City of Costa Mesa

Business Calendar – Item #2

Charter Review and Recommended Revisions

The Ad Hoc convened three (3) times in October 2026 to review Charter Sections V.B.1 - V.B.4, with support from the Office of Care Coordination

Key Considerations

- Reviewed recommendations from prior CoC Board and Policies, Procedures and Standards (PPS) Committee discussions, including increasing Youth Action Board (YAB) representation to at least two (2) members.
- Reviewed Charter revisions approved by the CoC Board on July 22, 2026, in response to scoring criteria in the FY 2026 CoC Program Notice of Funding Opportunity (NOFO).
  - Expanded CoC Board composition from 17-21 seats to 19-25 seats, established “at least” one representative from both LEAC and YAB, and added for modified representation in additional areas such as the business community, law enforcement, workforce development and workforce development
- Discussed which revisions should be incorporated this year, vs. considered during a future Charter review.
  - Future review: Further build-out of special process for filling vacancies on an expedited timeline

Business Calendar – Item #2

The proposed changes as recommended by the 2026 Ad Hoc are also summarized below.

Charter Section	Revisions
Section V.B.1. CoC Board Responsibilities	• Clarified that committee participation could also include a subcommittee or ad hoc.
Section V.B.2. CoC Board Composition	• Increased LEAC-appointed seats to at least two (2) • Increased YAB-appointed seats to at least two (2) • Added lived experience of homelessness as a person with a disability to recommended lived experience representation. • Removed personal experience as a qualifier for listed areas of representation. • Clarified Emergency Solutions Grant (ESG) Program representation to be a representative from an entitlement jurisdiction. • Updated CoC Board Support section to better describe the functions of each lead agency.
Section V.B.3. CoC Board Selection Process	• Added language for process if selected candidates are not ratified by the CoC Board. • Updated LEAC and YAB appointment process to be consistent with Section V.B.2. • Removed outdated language for CoC Boart terms
Section V.B.4. CoC Board Qualifications	• Made minor formatting updates

Business Calendar – Item #2

CoC Board Composition: Data-Driven Prioritized Areas of Representation

- In October 2025, the CoC Board approved revisions to the Charter relating to how determinations would be made to prioritize desired representation and expertise.
  - Ad hoc to review most recently available data, such as HMIS, Point in Time (PIT) Count, and American Community Survey (ACS) data
  - Ensure that the CoC Board membership background and experience recommendations align with current trends in who experiences homelessness in Orange County.
- The Office of Care Coordination presented recent PIT Count and ACS data to the Ad Hoc, which highlighted trends are mostly consistent with what was seen in 2025.
- Additionally, the Office of Care Coordination reached out to several organizations that serve populations whose data is not always found in traditional data sources (such as data relating to gender and sexuality)
  - Received responses with high-level data from Alianza Translatinx, Orangewood, and Covenant House California, and shared with the Ad Hoc.

Business Calendar – Item #2

CoC Board Composition: Data-Driven Prioritized Areas of Representation

Prioritized Areas of Representation	Amount	Summary of Changes from 2025
Black or African American	At least 2	No change
Indigenous or Native American	At least 1	Previously 2, Decreased by 1
Person of Color (including but not limited to people who are: Asian, Asian-American, Pacific Islander, Native Hawaiian, Latino/a/e/x, Central American, South American, Caribbean, Middle Eastern, North African)	At least 4	Previously 3, Increased by 1
LGBTQIA+	At least 2 • At least 1 person who identifies as LGBTQIA+ based on their sexual orientation: Lesbian, gay, bi, queer+ • At least 1 person who identifies as LGBTQIA+ based on their gender identity: Trans, non-binary, intersex, nonconforming+	No change
Disabled and/or neurodivergent	At least 2	No change
Veteran/military service experience or part of a veteran/military service family	At least 1	No change
Experience of domestic violence/intimate partner violence	At least 1	No change
Older adult	At least 1	No change

Business Calendar – Item #2

CoC Board Composition: Data-Driven Prioritized Areas of Representation

- The Office of Care Coordination will support the Ad Hoc with utilization of a voting tool that takes into account:
  - Amount of votes per CoC Board candidate
  - Identities and experiences of continuing CoC Board members
  - Identities and experiences of CoC Board candidates
- **Goal**: Achieve the goal associated with each prioritized area of representation when finalizing the selected slate of CoC Board candidates for ratification.
  - The CoC Board ***has achieved this goal every year*** since the CoC Board composition structure was changed as part of the 2023 CoC Board Nomination and Selection process.

Business Calendar – Item #2

Recommended Action

a. Approve revisions to the CoC Board responsibilities, composition, nominating and selection process, and qualifications sections detailed in the Orange County CoC Governance Charter, as recommended by the 2026 CoC Nominating Ad Hoc.

Business Calendar – Item #2

CoC Board Nomination and Selection Process Overview

The CoC Board nomination and application period **will be opening at the end of this week**. Below is a guide for how to prepare if you are considering applying.

- **Term Length**: Must serve a three (3) year term on the CoC Board. The term on the CoC Board will be from January 1, 2027, through December 31, 2029.
- **Meeting Attendance**: The CoC Board meets monthly, in person, currently every fourth Wednesday from 2:00 p.m. - 5:00 p.m., though that time is subject to change. All members must attend at least 75% of CoC Board meetings each year and not be absent for three (3) consecutive meetings in order to remain in good standing.
- **Committee Involvement**: Every CoC Board member must serve on a minimum of one committee, subcommittee, or ad hoc each year. This is usually 1-2 hours per month for in-person or virtual meetings, though, depending on the group you choose to participate in, the time commitment could be higher.
- **Membership Requirement**: Must be CoC General Members
- **Qualifications**: Must demonstrate a high level of ethical behavior; working knowledge of, compassion about, and commitment to addressing homelessness and furthering effectiveness and collaboration within the CoC Board and across the CoC's work; and leadership and collaborative spirit in the best interest of the Orange County CoC.

Business Calendar – Item #5

CoC General Membership: There is Still Time to Apply!

New Members

- If you are interested in applying for the CoC Board, or wish to vote in the CoC Board elections, you will need to ensure you submit a CoC General Membership Form.

Current Members

- As a reminder, current member agencies are encouraged to keep their membership updated. Please review the current CoC General Membership roster on the CoC General Membership webpage. If changes are needed to the authorized representatives for your agency, please submit an updated CoC General Membership application.

Process for Submitting New or Updated CoC General Membership Forms

- Please visit the CoC General Membership webpage to access the CoC General Membership application form. All new or updated CoC General Membership Form to be submitted to CareCoordination@ceo.oc.gov.

Due date: Friday, November 6, 2026.

Why this Matters:

Applicants: Required for CoC Board members.

Voters: Required if you or your agency wants to vote in the CoC Board election.

Business Calendar – Item #2

CoC Board Nomination and Selection Process: Timeline

Date*	Activity*
October 28	CoC Board Meeting: Review and approve recommended revisions to the CoC Governance Charter
October 30	**CoC Board Member Nomination and Application period opens** CoC Board Candidate Interest Form released
November 6	Webinar: CoC Board Nomination and Selection Process Overview via Zoom at 11:00 a.m. New and updated CoC General Membership applications due
November 10	**Nomination period closes**: last day to submit a nomination
November 13	**Application period closes at 12:00 p.m.** Ad Hoc to review and confirm CoC Board candidates to proceed for voting
November 19	Webinar: CoC Board Candidate Meet and Greet via Zoom at 1:00 p.m. **Voting period opens after Meet and Greet**: CoC General Members can vote via online survey
December 2	**Voting period closes**
Week of December 7	Ad Hoc to review voting results and finalize proposed slate of candidates, utilizing voting tool and prioritized areas of representation, to be ratified by the CoC Board Candidates notified of selection results
December 17	CoC Board Meeting: Ratify the slate of selected candidates
January 2027	CoC Board seating takes place with new and continuing members Orientation and training for CoC Board members

*Dates and activities are subject to change

Business Calendar – Item #2

Webinar: CoC Board Nomination and Selection Process Overview

Interested in being a CoC Board member, or just wanting to learn more about the process for nominating and selecting Board members?

Come to the webinar!

- Date: Friday, November 6, 2026
- Time: 11am – 12pm
- Zoom meeting link: https://zoom.us/j/95888700629?pwd=OM6fGpgMZpPvOPZsldpPz2NkAs4y8r.1
- Join by phone: +1 669 444 9171
- Meeting ID: 958 8870 0629
- Passcode: cocboard26

No registration required.

Policies, Procedures and Standards (PPS) Committee Recommendation

Erin DeRycke, Director, Data Analytics, 2-1-1 Orange County (211OC); Zulima Lundy, Director of Operations, Office of Care Coordination; and Nishtha Mohendra, PPS Committee Chair

Revisions summary: pg. 56 – 58
Feedback: pg. 59 - 63

Background

- The Homeless Management Information System (HMIS) Lead convenes a working group on an annual basis at the direction of the CoC Board to review and update the HMIS Policies and Procedures and related documents

- The HMIS Working Group met 6 times from May through August to provide feedback on the HMIS Policies and Procedures, privacy and security forms, and the Data Quality Plan

- Proposed revisions were shared with the Lived Experience Advisory Committee on September 2nd, and a community feedback period was held from September 1st through September 18th

- The revisions were approved by the Lived Experience Advisory Committee on October 7th and the Policies, Procedures, and Standards Committee on October 13th

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P & P: Help Desk

- New: HMIS Help Desk with provide weekly updates for tickets that take longer than 3 days to resolve

- New: Any client-identifying data sent to the HMIS Help Desk from a Participating Agency will be considered a data breach, and will be handled according to the policies in that section

P & P: Agency Administrator Requirements

- New: HMIS Lead should be notified of users that no longer need access to HMIS within 2 business days.
- New: Project set-up changes must be reported to the HMIS Lead within 5 business days.
- New: Project closures must be reported to the HMIS Lead within 15 business days of closure. Also, projects should be closed when they are not providing services for over 30 days.
- New: Agency Administrators must be employed by the Participating Agency, and cannot be a volunteer.

P & P: Privacy

- New: HMIS passwords should not be autosaved on any device, and if a password needs to be stored, a password manager should be used.

- Clarification: Users that transition from one Participating Agency to another may have their HMIS account reactivated without requiring additional training if the user has logged into their account within the last 60 days, and the user will maintain the same level of access to HMIS.

- New: Participating Agencies may send the Client Consent to Share Protected Personal Information Form electronically via applications such as DocuSign.

P & P: Privacy

- Clarification: Participating Agencies must explain that signing the Client Consent to Share Protected Personal Information form means that the client's record will be shared with other HMIS Participating Agencies for care coordination, and that the client's data may be shared in data requests approved by the CoC Board for analytical use or academic research purposes.

- Clarification: Note Regarding Collection of Personal Information must be available in all areas where staff are collecting data from clients to be entered into HMIS. Outreach teams should have paper or virtual copies to share with clients.

P & P: Client Record Requests

- New: Allows clients to request their record directly from the HMIS Lead.
- Clarification: Provides guidance on how to verify a client's identity in person or virtually.
- Clarification: Provides guidance on how client records can be shared with clients.
- New: Documentation that the client provided or signed can now be included in Client Record Requests.

P & P: Client Record Requests

- Clarification: Client Record Request Form Documentation will be included with the client's record to provide details about information included in the record.

- New: If an agency chooses to provide case notes, Participating Agencies must redact identifying third party information, like staff or agency names, names of other clients, or shelter bed numbers before providing to the client.

P & P: Data Release

- Clarification: Service Providers with access to Coordinated Entry data are not permitted to publish any Coordinated Entry data without approval of the CoC Board as outlined in the Data Request Matrix.

- Clarification: The CES Lead and CES Administrators are required to adhere to policies outlined in the HMIS Policies and Procedures regarding Data Release.

- New: Data requests must include a local stakeholder within the CoC that will be responsible for sharing the results of the request, and implementing changes within the CoC as appropriate.

- New: Exploratory data requests must include HMIS data as the primary focus of the analysis. Using HMIS data anecdotally in larger analyses will not be permitted.

P & P: Data Breach

- New: Participating Agencies will make at least 3 attempts over 2 weeks to notify clients impacted by data breaches using telephone, secure email, and mail.

- New: Establishes corrective actions for data breaches.

Other Revisions

- Data Quality Plan
  - Clarification: Added guidance for understanding the different data quality components.
  - Clarification: Added guidance for reviewing data accuracy, and reducing missing data.
  - New: Added a sample data quality plan to help Participating Agencies develop their own plans.

- Note Regarding Collection of Personal Information
  - Clarification: Simplified language

Other Revisions

- Participating Agency Agreement
  - Clarification: Added additional language regarding client consent and user access
  - Clarification: Client data can still be entered into HMIS if the client doesn't give consent to share data
  - New: Removed HMIS Lead signature

- Consent to Share Protected Personal Information
  - New: Added section for clients to confirm their understanding that by signing the form their record with be shared with other HMIS participating agencies and included in data requests approved by the CoC Board.

Business Calendar – Item #3

Recommended Action

a. Approve revisions to the HMIS Policies and Procedures, inclusive of changes to the HMIS Data Quality Plan, Notice Regarding Collection of Personal Information, and Participating Agency Agreement, as recommended by the PPS Committee.

Foster Youth to Independence (FYI) Voucher Memorandum of Understanding (MOU) with the City of Garden Grove Housing Authority

Zulima Lundy, Director of Operations,
Office of Care Coordination

Business Calendar – Item #4

Foster Youth to Independence (FYI) Initiative

The FYI Initiative provides Housing Choice Voucher (HCV) assistance through Public Housing Agencies (PHAs) in partnership with Public Child Welfare Agencies (PCWAs).

- PHA administer vouchers, while PCWA identify eligible youth, certify eligibility criteria and refer youth to PHA for final eligibility determination.

Youth Eligibility

- Ages 18-24 (have not reached their 25th birthday)
- Have left foster care or are expected to leave foster care within 90 days, in accordance with an eligible transition plan.
- Experienced homelessness or were at risk of becoming homeless at age 16 or older.

Voucher Allocation

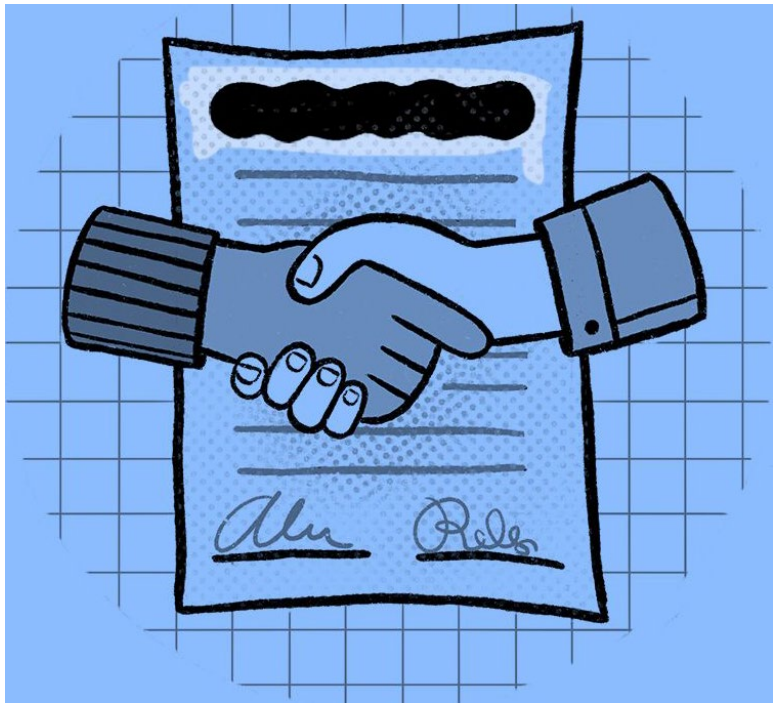
- The U.S. Department of Housing and Urban Development (HUD) awards FYI vouchers to PHAs through competitive and non-competitive processes.
- HUD also encourage PHAs to partner with their local Continuum of Care (CoC)

Business Calendar – Item #4

FYI Partnership Memorandum of Understanding (MOU)

A formal partnership agreement between the PHA and PCWA is required to implement the FYI initiative.

- The agreement may take the form of a MOU or another partnership agreement, depending on the voucher award process.



Orange County Partnership

An MOU is needed among the following partners to support implementation of FYI vouchers:

- City of Garden Grove Housing Authority (GGHA)
- Orange County Social Service Agency (SSA)
- Orange County Continuum of Care (CoC)

Business Calendar – Item #4

Recommended Actions

a. Approve the MOU between City of Garden Grove Housing Authority, County of Orange Social Services Agency, and the Orange County Continuum of Care regarding the implementation of FYI Vouchers.
b. Authorize the CoC Board Chair and the Collaborative Applicant to execute the MOU on behalf of the Orange County CoC.

HMIS Lead Update and Recommendation

Erin DeRycke, Director, Data Analytics,
2-1-1 Orange County (211OC)

Bitfocus Contract Renewal

- Bitfocus was selected as the HMIS vendor for the Orange County CoC in 2017
- The HMIS Lead regularly renews the contract with Bitfocus to maintain the HMIS software
- The last renewal approved by the CoC Board was for the period 10/30/21 through 10/29/26

Bitfocus Contract Renewal

- The HMIS Lead recommends renewing the contract for the period 10/30/26 through 10/29/31.
  - Keeps costs consistent
  - 5-year term provides stability and opportunity for future vendor review
  - Avoids disruption to reporting and service coordination
  - In use by nearly 100 agencies
  - Significant cost to change vendors
  - Contract can be nullified if funding is lost
  - More than 80 communities around the country and 66% of California CoC's use Bitfocus as their HMIS vendor

Business Calendar – Item #5

Recommended Action

a. Approve Orange County United Way, as the HMIS Lead, to renew contract with Bitfocus for Clarity Human Services, the software platform utilized for HMIS in the Orange County CoC, for the term of October 30, 2026, through October 29, 2031.

CoC Dashboard

Project Types

Coordinated Entry

Street Outreach

Emergency Shelter

Transitional Housing

Permanent Housing

Homelessness Prevention

Future Versions

Incorporate data from VSPs that receive CoC funds

Additional tabs for specific project types

Live version available here!

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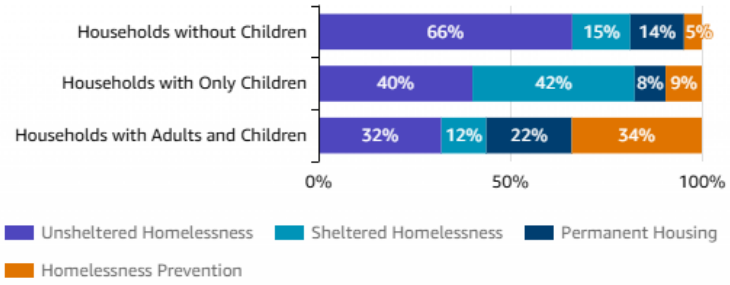
Orange County United Way

CoC Dashboard Uses

- **Assess community need:** In the last year, Veterans experiencing unsheltered homelessness have increased 32%.
- **Understand performance:** A quarter of those exited in the last year exited to 'Other' destinations, and the majority of those were because no exit interview was completed. Prioritizing exit interviews for all clients can reduce missing data and improve outcomes.
- **Improve care for those served:** 3 out of 10 people served in the last year reported a mental health disability. Training on how to care for those with mental health disabilities may be beneficial to improve care.
- **Data driven decision making:** People in shelter situations exit to permanent housing 22% of the time, while people in rapid re-housing exit to permanent housing 59% of the time. Funding for rapid re-housing should be prioritized to support those that do not have severe service needs.

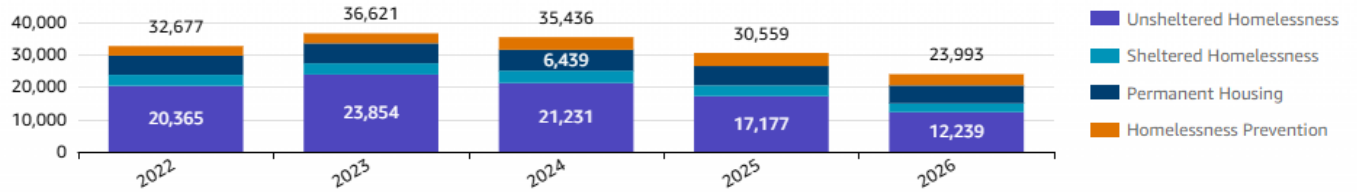
CoC Dashboard

People Served by Household Composition



People Served Annually

This chart counts clients in every calendar year that they are active, and counts the latest enrollment during the year for the client. Clients in the current calendar year will appear lower because it is not a full year of data. This chart includes data for the last 5 years, and is not filterable by date.



How is the population changing?

The insights below compare data from the previous two complete years, and describe changes in total people served and people served by housing type. The insights are dependent on the population filters selected above.

Change in Total People Served

Total people served in 2025 **decreased by 13.76% (-4,877)** from 2024, from 35,436 to 30,559. This decrease suggests a **declining population** of people that are at-risk or experiencing homelessness in Orange County.

Increases in People Served by Housing Type

Increases in sheltered and unsheltered homelessness are negative because it indicates the population experiencing literal homelessness is rising. People in these housing types usually require additional assistance to achieve housing.

People served in the following housing types increased from 2024 to 2025:

- **Homelessness Prevention increased by 3.6% (141)** from 3,915 to 4,056.

Decreases in People Served by Housing Type

Decreases in sheltered and unsheltered homelessness are positive because it indicates the population experiencing literal homelessness is declining.

People served in the following housing types decreased from 2024 to 2025:

- **Unsheltered Homelessness decreased by 19.09% (-4,054)** from 21,231 to 17,177.
- **Sheltered Homelessness decreased by 12.7% (-489)** from 3,851 to 3,362.
- **Permanent Housing decreased by 7.38% (-475)** from 6,439 to 5,964.

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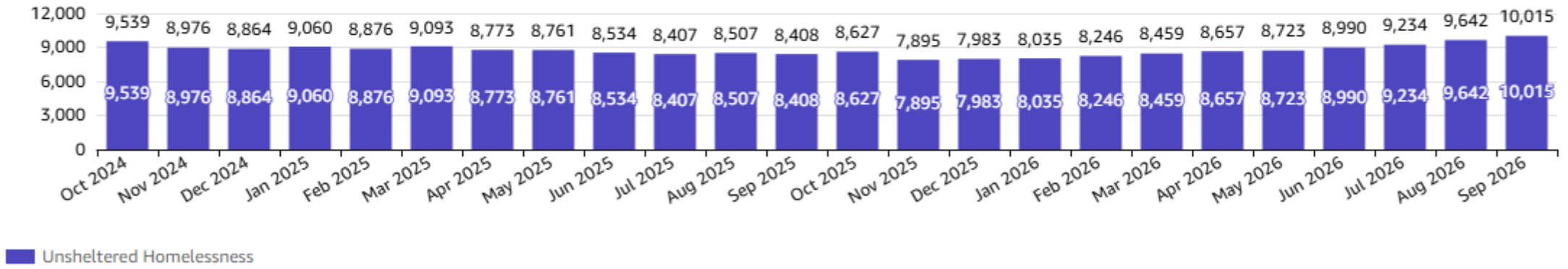
CoC Dashboard

People Served Over Time

This chart counts clients in every month that they are active during the reporting period, and counts the latest enrollment during the month for the client. Increasing clients served over time suggests a growing population or additional resources available to serve clients, while decreasing clients served over time suggests a shrinking population or less resources available to serve clients.



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Orange County UNITED WAY

Active Data Requests

Requestor	Approval Month	Hours Spent Jan – Sep	Request Summary	Data Provided	New Update	Status
UCI & United to End Homelessness	September 2026	9	Client-level data to analyze the cost of homelessness in Orange County	Some	Yes	Program Descriptor Data has been sent; client data will be sent after approval from the Institutional Review Board
Homebase	January 2026	22	Aggregate project-level data to support the Orange County CoC Fiscal & Resource Mapping Project	Yes	No	HMIS team completed additional analysis of data to ensure accurate representation of HMIS data; no additional action at this time
UCI & UCLA	May 2025	2.5	Evaluate the Orange County United Way Homeless Prevention and Stabilization Program (HPSP)	Yes; ongoing quarterly	No	Exports are sent quarterly through December 2027; anticipate preliminary analysis by January 2027
Orange County United Way U2EH	June 2026	11	Evaluate the effectiveness of the Orange County United Way Whatever It Takes (WIT) project	Yes	No	Data provided in August 2026; second export will be provided in January 2027
University of Chicago	April 2025	12	Increase understanding of homelessness and evictions in Orange County	Yes	No	Data provided in April 2026; U.S. Census Bureau is working on combining and deidentifying data
CalOptima	May 2025	4	Coordination of appropriate housing related supportive services for households with records in HMIS and are CalOptima Health members	Yes; ongoing monthly	No	Exports are sent monthly through May 2027; team is refining algorithm to ensure accurate insights
Abt Global	March 2026	24.5	Integrate HMIS data with the VA HOMES database for case conferencing and permanent housing planning for veterans experiencing homelessness in Orange County	Yes; ongoing monthly	No	Exports are sent monthly through March 2028

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Data Request Hours January – September: 136

Orange County United Way

Upcoming Meetings and Trainings

- **HMIS User Meeting:** November 4, 2026; 10:00 – 11:00 a.m.
- **Federal Reporting Office Hours:** November 10, 2026; 10:00 – 11:00 a.m.
- **Data and Performance Management Meeting:** November 12, 2026; 1:00 – 2:00 p.m.

Visit the
HMIS Calendar
for the meeting links.

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Orange County
UNITED WAY

Homeless Housing, Assistance and Prevention (HHAP) Program

Zulima Lundy, Director of Operations,
Office of Care Coordination

ITEM #6
HHAP PROGRAM UPDATE – BUDGET SUMMARY

The information below is publicly available on the California Department of Housing and Community Development (HCD) HHAP Fiscal Dashboard - https://www.hcd.ca.gov/housing-open-data-tools/hhap-dashboard

HHAP Round	Expenditure Deadline	Awarded	Unobligated	Obligated	Expended	Remaining Balance*
HHAP 4	6/30/2027	$7,600,841.88	$1,094,785.09	$6,506,056.79	$2,044,056.98	$5,556,784.90
HHAP 5	6/30/2028	$8,699,841.23	$4,449,643.69	$4,250,197.54	$2,488,391.82	$6,211,449.41
HHAP 6	6/30/2029	$8,923,349.94	$8,387,948.94	$535,401.00	$ -	$8,923,349.94
	TOTAL	**$39,315,028.90**	**$13,932,377.72**	**$25,382,651.18**	**$18,623,444.65**	**$20,691,584.25**

*Amounts listed reflect reporting through July 31, 2026

ITEM #6
HHAP PROGRAM UPDATE – BUDGET SUMMARY

The update below is based on the Office of Care Coordination administrative records through October 26, 2026.

HHAP Round	Expenditure Deadline	Awarded	Unobligated	Unobligated Funds that are Earmarked	Obligated	Expended Including Invoices Awaiting to go to the State	Remaining Balance
HHAP 4	6/30/2027	$7,600,841.88	$805,077.08	$805,077.08	$6,795,764.80	$3,408,869.71	$4,191,972.17
HHAP 5	6/30/2028	$8,699,841.23	$4,465,886.55	$4,465,886.55	$4,233,954.68	$2,613,651.55	$6,086,189.68
HHAP 6	6/30/2029	$8,923,349.94	$8,387,948.94	$5,241,749.88	$535,401.00	$ -	$8,923,349.94
	TOTAL	**$39,315,028.90**	**$13,658,912.57**	**$10,512,713.51**	**$11,565,120.48**	**$6,022,521.26**	**$19,201,511.79**

ITEM #6
HHAP 4 EARMARKED FUNDS

Eligible Use Category	Unobligated Funds that are Earmarked	Funding Plans
Rapid Rehousing Youth Set-Aside	$380,040.00	Funds approved to be obligated with current Rapid Rehousing RFP
Operating Subsidies – Interim Housing	$325,766.86	Funds approved to be obligated with current Emergency Shelter Operations and Services (ESOS) RFP
Operating Subsidies - Interim Housing Youth Set-Aside	$99,270.22	Funds approved to be obligated with current ESOS RFP
Systems Support	$289,707.81	Funds approved to be obligated to OCUW to support the Compensations for People with Lived Experience Program and HMIS Lead activities

ITEM #6
HHAP 5 EARMARKED FUNDS

Eligible Use Category	Unobligated Funds that are Earmarked	Funding Plans
Rapid Rehousing	$749,822.12	Funds approved to be obligated with current Rapid Rehousing RFP
Rapid Rehousing Youth Set-Aside	$434,992.06	Funds approved to be obligated with current Rapid Rehousing RFP
Operating Subsidies – Interim Housing	$1,293,913.49	Funds approved to be obligated with current ESOS RFP
Services Coordination	$1,362,588.58	Funds approved to be obligated to support the renewal of active Services Coordination contracts
Services Coordination Youth Set-Aside	$1,024,570.30	Funds approved to be obligated to support the renewal of active Services Coordination contracts

ITEM #6
HHAP 6 EARMARKED FUNDS

Eligible Use Category	Unobligated Funds that are Earmarked	Funding Plans
HMIS	$89,233.50	Funds approved to be obligated to OCUW to support HMIS Lead activities
Rapid Rehousing	$1,864,979.75	Funds approved to be obligated with current Rapid Rehousing RFP
Operating Subsidies – Interim Housing	$1,534,979.75	Funds approved to be obligated with current ESOS RFP
Operating Subsidies – Interim Housing Youth Set-Aside	$330,000	Funds approved to be obligated with current ESOS RFP
Operating Subsidies – Permanent Housing & Operating Subsidies – Permanent Housing Youth Set-Aside	$1,511,790.38	Funds approved to be support CoC Program-funded projects that may be impacted due to the FY 2026 CoC Program NOFO

Emergency Shelter Operations and Services

- On October 22, 2025, the Orange County CoC Board approved the recommendation to issue a Request for Proposals (RFP) for Emergency Shelter Operations and Services (ESOS) to be funded with HHAP and/or other state funding. This recommendation included recommended rates per emergency shelter bed funded, along with expected supportive services and housing-focused case management activities that would support people experiencing homelessness in transitioning to permanent housing and increasing their income.
- On May 27, 2026, the Office of Care Coordination issued an RFP to seek qualified organizations to provide Emergency Shelter Operations and Services (ESOS) for Individuals, Families, Survivors of Domestic Violence (Survivors) and Transitional Aged Youth. The services solicited two program components:
  - **Program A**: ESOS for Individuals, Families and Survivors
  - **Program B:** ESOS for Transitional Aged Youth
- A total of nine proposals were received by the solicitation deadline of July 8, 2026. All nine proposals were deemed responsive.

Emergency Shelter Operations and Services

- In accordance with the County's Procurement Policy Manual, the Office of Care Coordination presented an Agenda Staff Report and related attachments (Attachments A-C) to the Board of Supervisor's at the September 29, 2026 meeting to seek approval for the model contract for emergency shelter operations and services for individuals, families, and survivors ($1,919,680) and TAY ($872,566) for an initial contract term of January 1, 2027, to June 30, 2028; renewable for three additional one-year terms; to select and approve respondents from solicitation results list from highest to lowest score, until all funding is exhausted.
- The Office of Care Coordination is currently in contract negotiations and will continue bringing updates to the CoC Board.

ITEM #6

HHAP Round 7

Preliminary HHAP Round 7 allocations were published to assist jurisdictions with funding planning.

The Preliminary HHAP Round 7 allocations for the Orange County region include:

- County of Orange: $9,840,935.61
- Orange County CoC: $10,543,859.59
- City of Anaheim: $6,728,806.30
- City of Santa Ana: $6,728,806.30
- City of Irvine: $6,728,806.30

Fiscal Year (FY) 2026 CoC Program Notice of Funding Opportunity (NOFO) Update

Zulima Lundy, Director of Operations
Office of Care Coordination

Business Calendar – Item #7

CoC Program Funding Litigation Update

- On **September 23, 2026**, the U.S. Department of Housing and Urban Development (HUD) complied with the Court of Appeals order to file a response to the Plaintiffs' (National Alliance to End Homelessness et al.) Emergency Motions filed on September 21 and September 22.
  - HUD's responded with the following: "Now that HUD has obtained interim relief, plaintiffs are not entitled to another bite at the apple in the guise of highly expedited merits proceedings. For the foregoing reasons, plaintiffs' emergency motions should be denied."
- On **September 29, 2026**, Plaintiffs' filed motions to allow CoCs a new opportunity to apply for Tier 2 awards while vacating only the unlawful provisions of the NOFO.
- On **October 14, 2026**, Plaintiffs filed a combined reply in support of amended motion for partial summary judgment and opposition to Defendant's (HUD) cross motion for summary judgement
- On **October 15, 2026**, District Judge McElroy ordered HUD to respond on or before October 21 to what Plaintiffs filed on October 14, 2026.
- On **October 16, 2026**, HUD filed a Notice today that stated that they "respectfully provide notice of their decision to *waive* the opportunity to file a reply in further support of their motion for summary judgment" by October 21 as allowed by the Court.

Business Calendar – Item #7

CoC Program: Local Competition

- On Tuesday, September 29, 2026, the Orange County CoC also submitted the final FY 2026 Orange County CoC Consolidated Application and Project Priority Listing to HUD.
- As a reminder, the Consolidated Appropriations Act of 2026 requires HUD to make FY 2026 awards by December 1, 2026.
- The Office of Care Coordination continues to monitor updates of the litigation and will provide more concrete information as it arises.

CoC Strategic Plan: Coordinated Entry System (CES) Evaluation Update

Dr. Shauntina Sorrells, Strategy Owner; Nishtha Mohendra, Strategy Owner; and Zulima Lundy, Director of Operations, Office of Care Coordination

Business Calendar – Item #8

CES Evaluation Update

- **Evaluation complete:** Final CES Evaluation Report and key recommendations are now complete and can be found at https://ceo.oc.gov/care-coordination/homeless-services/coordinated-entry-system-ces/2026-coordinated-entry-system
- **Leadership engagement underway:** September leadership briefing and follow-up sessions helped build shared understanding, clarify roles, and prepare partners for implementation.
- **Community work-planning launched:** The October 20th session brought stakeholders together to further orient them to the CES Evaluation Findings and Recommendations and begin exploring priorities, partners and resources
- **Implementation roadmap in development:** Recommendations are being synthesized into a CES Improvement Roadmap identifying leads and stakeholders and a Performance & Quality Improvement Framework to track progress
- **Board action ahead:** CES Evaluation is expected to return to the CoC Board in November for further discussion on recommendations, implementation, governance and progress tracking.

Orange County Homelessness Updates

Douglas Becht, Director and
Felicia Boehringer, CoC Administrator,
Office of Care Coordination

System of Care Update

Business Calendar – Item #9

Commission to Address Homelessness Update

Bylaws Updates

- At the meeting on September 29, 2026, the Orange County Board of Supervisors approved the recommended revisions to the Bylaws to the Commission to Address Homelessness (Commission).
- Updates to Article VIII establish the Commission's authority to form Subcommittees to focus on specific homelessness-related projects and priorities to promote an effective response to homelessness within Orange County.

Business Calendar – Item #9

Same-Day Solution Fair

The Office of Care Coordination hosted an OC Same-Day Solutions Fair on Thursday, October 15, 2026, at the First Christian Church in Huntington Beach.

- 157 Total Participants
- 32 Total Providers
- Average Survey Score 4.7

The next scheduled Same-Day Solutions Fair is scheduled for Wednesday, November 18, 2026.

The HUB Resource Center
517 W. Struck Ave., Orange, CA 92867

Business Calendar – Item #9

El Niño Preparedness

The El Niño Response Plan for the Office of Care Coordination and its OC Outreach & Engagement team is focused on protecting people experiencing unsheltered homelessness before and during the expected severe weather.

- Conducting targeted outreach for people experiencing unsheltered homelessness emphasizing flood-prone and high-risk locations
- Staff sharing information regarding emergency shelter programs, anticipated storms, safety precautions, and available resources
- Maintaining operational readiness at Yale Navigation Center and Bridges at Kraemer Place to respond to increased demand
- Coordinating with shelter providers, County departments, cities, and community partners to prioritize vulnerable individuals, maximize the use of available shelter beds, and identify additional resources.

Business Calendar – Item #9

El Niño Preparedness

Request Outreach:

- Contact OC O&E for assistance with shelter connections or other supportive services, particularly in flood-prone or high-risk locations.

Share Contact Information:

- Encourage community partners to keep OC O&E's information available and share it with their networks.

Business Calendar – Item #9

Team Member Updates

Business Calendar – Item #9

CoC Update

Business Calendar – Item #9

2026 and 2027 Calendar of CoC Activities

- The Office of Care Coordination will provide CoC Board members with updates regarding upcoming CoC activities.
- Calendar Year 2026 Quarter 4, and January 2027 activities are highlighted in this chart for reference.
- Activities in bold require active participation from CoC Board members outside of normal meetings.

November

- YAB planning and development
- **CoC Strategic Plan** – Implementation
- **CoC Fiscal and Resource Mapping – Final Report**
- CoC Board Nomination and Election Process
- CoC Board Candidate Interest Forms due
- **CoC Board Nomination and Election Process voting period**
- Potential CoC Program NOFO and/or YHDP NOFO updates

December

- YAB planning and development
- **CoC Strategic Plan** – Implementation
- **CoC Board Nomination and Election Process voting period**
- **2027 CoC Board Recommendations**
- Potential CoC Program NOFO and/or YHDP NOFO updates

January 2026

- **CoC Board Orientation**
- Appoint CoC Board Officers and Committee Chairs
- YAB Launch

Business Calendar – Item #9

Upcoming Meetings

Please visit the Orange County CoC webpage for the full calendar of CoC Board and CoC Committee meetings, including details related to the location and Zoom webinar link, if available.

***Note**: Regular meeting agendas are posted at least 72 hours in advance in accordance with the Brown Act. Presentations are posted following the meeting.*

November 2026

Monday	Tuesday	Wednesday	Thursday	Friday
2	3	4	5	6
		Lived Experience Advisory Committee (LEAC) Coordinated Entry System (CES) Steering Committee	Transitional-Aged Youth (TAY) Collaborative	
9	10	11	12	13
	Polices, Procedures and Standards (PPS) Committee			
16	17	18	19	20
	Domestic Violence Committee	CoC Board Meeting	Service Provider Forum	
23	24	25	26	27
			Thanksgiving – Holiday	Holiday
30				

Next Meeting:

Wednesday, November 18, 2026, from 2:00 p.m. – 5:00 p.m.
in the CAS Building Conference Center
425 West Santa Ana Blvd. Room 104/106, Santa Ana, CA 92701

COUNTY OF ORANGE

OFFICE OF CARE COORDINATION